# Meta-Ess monitoring Introduction

# for Distributors or Installers

Reléase Data 2023.03 Updated to V2.2.0



# CONTENT





# 01 Monitoring Introduction



## **Monitoring Solutions**

#### MetaEss Cloud

MetateEss Cloud is a self-developed official monitoring platform for endusers and distributors to monitor and manage their devices and plants. It features rich functions such as 24-hour load monitoring and devices and plants management, remote configuration and upgrading, organization management, alarms information, etc.

https://www.meta-ess.com/

MetaEss App is the portable version of the MetaEss cloud, allowing people to install it on their phones for monitoring and management of their devices and plants anytime, anywhere.

MetaEss APP









# **Sub-organization Account Creation**

# The organization account only can be created by its parent organization

- Sign in the organization account.
- Move the cursor to "Management" and click "Organization Management".
- Click the "+" button.
- Fill in all blanks marked with asterisks such as distributor company name, contact person, email, country, and address.
- Click the "OK" button.
- The registered email will receive a registration succeeded notice with account and password information.
- Inform the email owner of the organization to sign in its account according to the email content, then complete the system settings.
- The new organization account will appear in your account.

Management	Organization Management		
Company Name/Email	/Organization Code		
Create Subordinate Orga	nization		×
* Superior Distributor Code:	DB229000		
* Company Name:			
* Contact Person:			
* Email :			
* Country/Region:	Select Country/Region V		
* Detailed Address :			
Default password:	SolarEnergy		
		Cancel	ОК
		cancer	OR

### **Owner Account Creation**

# Create owner account and power plant at one time

- Sign in the distributor account.
- Move the cursor to "Management" and click "Plant Management".
- Click "Add Plant"
- Fill in the email of the owner of the power plant.
- Fill in the other blanks marked with asterisks such as plant name, plant type, and total string capacity, and click "Next".



#### Management

Plant Management Device Management Organization Management Device Log

Related user mailbox ③:
Please enter the email address of the owning user

\* Plant Name:
Please input plant name

\* Plant Type:
Please select plant type



## **Owner Account Creation**

#### Fill in the "Location" information

- Go to the next page of the "Location" setting.
- Select the plant located country or region by clicking the down arrow.
- Select the time zone of the plant location.
- Click the "Selection" button and a map will pop up, looking for the address on the map and double-click it. Or search the location by entering keywords in the search box.
- Click the "Confirm" button.
- Click the "Next" button.

Add power plant		Х
✓ Installation Info ———	- 2 Location 3 Add Device 4 Revenue setti	ng
* Country/Region:	中国大陆 (China mainland) V	
* Timezone :	UTC+08:00 (Beijing)	
* Location:	Selection	
Detailed Address:	Please enter the detailed address	
中阳山桃花源 胡埭镇 R动漫嬉戏谷 [334]	540     526     62     528     ● 翠屏山旅游度假区       夏区     612     612     ● 花锡东站       梁溪区     坊前镇	



## **Owner Account Creation**

#### Add "Device" information

- Fill in the inverter SN and check code (you can find it in the nameplate on the right side of the inverter).
- Name the device.
- Click the "Next" button.

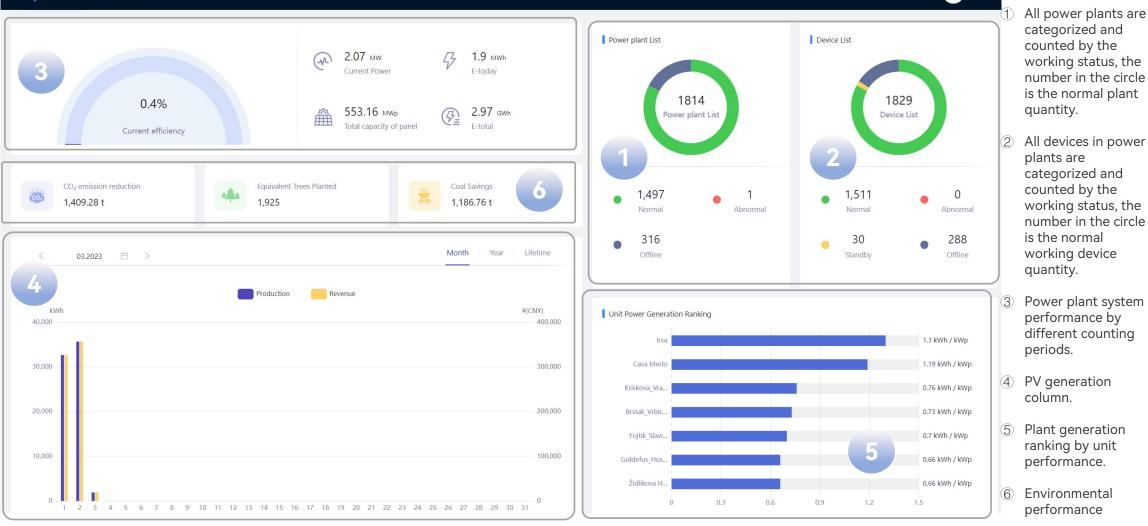
#### Set "Electricity Price" information

- Set the electricity price according to the local subsidy policy or electricity price / Watt.
- Set the currency unit.
- Click the "Complete" button.
- An owner account with a plant inside is created successfully.

Add power plant		×
Installation Info	- 🗸 Location 3 Add Devi	ce (4) Revenue setting
* SN:	Please enter SN number	
* Check Code:	Please enter the checking code	
* Device Name:	Please eneter the device name	Back Next
* Device Name: Add power plant	Please eneter the device name	
	Please eneter the device name -	>
Add power plant		×

# Interface Introduction-Overview of All Plants

MetaEss Overview Plants Management Alarm



**MetaEss** 

O<sub>o</sub> Chris

English ∨



### **Interface Introduction-Plants**

MetaEss Overview Plants Management Alarm

English 🗸 🔗 chris

Plant Status	V	Plant Type	~	Wyy first level account	✓ Plant Nam	e/SN/Email	Search Reset			
Status	Plant Name	Address		Electricity production per KW(.	🗘 Current Powe	r(kW) ÷	E-today(kWh)	*	E-total(kWh)	🗧 Last update time 🗘
((*)) (*)	Energy Storage Plant	Nad Vrbím 537, (	64 52 Soko	0			0		0	
([*))	hybrid pv system	V7Q7+5P Wolfer	schwenden	0			0		0	
nt Status rmal		~	Plant Typ Resident	ial Plant	~	Wyy first level a - Weco es - 星月电器 - Wyy first	s		Plant Name/SN/E Search a specific plant name or se	c plant by the owner's email
normal Iine			Utility Pl C&I Plar				wyy 0915 V1.6 SOLAR	l.		
gorize pl	lants by system v	vorking	Energy S	torage Plant			nts by the organizati kly sort out all powe			
JS.					type	plants in an org				

• All power plants your account manages will be listed on this page, and you can quickly sort them out by different dimensions.

# Interface Introduction-Overview of a Single Plant



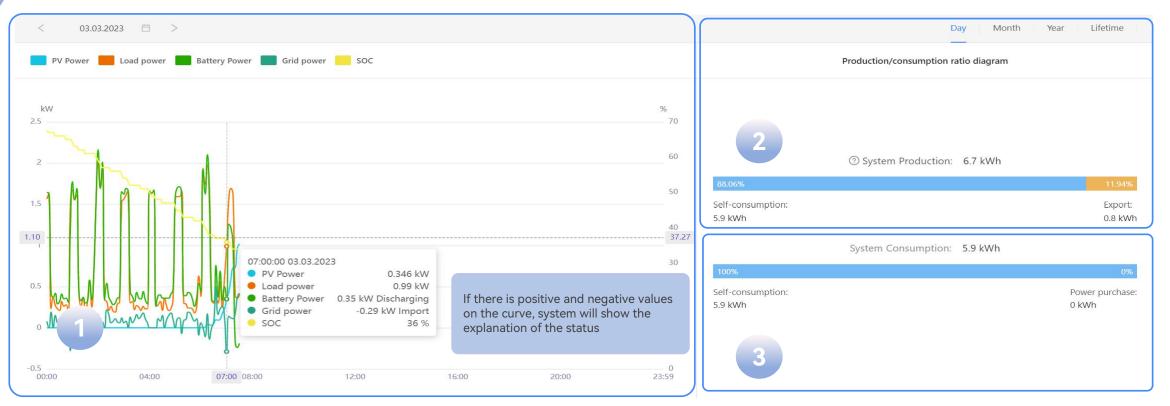
Delants / Energy Storage Plant



- ① Single plant energy generation is counted by day/month/year and lifetime.
- ② Energy flow animation clearly shows the system energy generation and consumption.
- ③ Plant basic introduction includes address, type, weather, connection date and system capacity.



# Interface Introduction-Overview of a Single Plant



- ① Real-time power curve of each module is shown in a single PV plant menu.
- 2 The proportions of system production is calculated by dividing self-consumption into power export.
- ③ Self-consumption consists of total consumption of home appliance.
- ④ Load power = PV power + Battery power Grid power



#### **Interface Introduction-Device List/Device Details**

Plants / Christele

Status De	vice Name		SN		Device Ty	pe		Remote - Local	Model
	test		Z112200102430142	2	Inverter			WIFI	MHT-10K-25
Real-time Info Historical info									
werter basic parameters	03:43:00 2023.02.09	Battery Parameters	03:43:00 2023.02.09	Inverter AC parameters		03:43:00	2023.02.09		
evice Status	Generating	Battery model	WattLi_HV		L1	L2	L3	Click	the "Device List" to chec
evice Name	test	Battery Status	Normal	AC Voltage(V)	228.3	228.1	227.3	all de	vices bound to the powe
N	Z11210010193014C	Battery Power	0.029 kW	AC Current(A)	0.1	0	0	plant.	
heck Code	372798	Bi	234.3 V	AC power(kW)	0.02	0	0		
evice Model	MHT-10K-25	Battery Current	0.1 A	Back-Up load voltage(V)	226.8	227	227		
ated Power	10.0 kW	Battery Temperature	21.7 ℃	Back-Up load current(A)	1	0.3	1.2		
fork Mode	General Mode	SOH	94.12 %	Back-Up load power(kW)	0.187	0.017	0.223		
xport Limit	On	SOC	49.63 %	Frequency(Hz)	50.01	49.98	49.97	Click	the "Device Name" to
eed in grid(%)	100.0 %	Charge current limit	30.0 A						
otal operation time	7397 H	Discharge current limit	30.0 A					check	the detailed info of all
verter Temperature	26.8 °C	Min Cell Voltage	3.277 V					svste	m modules.
urrent Power ①	0.00 W	Max Cell Voltage	3.288 V					- )	
aily generation ①	0.00 Wh								
total 🛈	9.58 MWh								



## Interface Introduction-Device Curve

← Real-time Info Historical info

	Click "Historical info" to view device info in the curve format.
Please select parameters	✓ 2023.02.09 🖻 >
PV Panel	
PV Power	kW
PV1 input current	0.8
PV2 input current	
PV1 input voltage	$\sim$
PV2 input voltage	
Battery	
Battery Power	More parameter curves can
Battery Current	be generated by selecting
Battery Voltage	be generated by selecting
SOC	them from the list.
Min Cell Voltage	
Max Cell Voltage	
Charge current limit	0.2
Discharge current limit	
Inverter AC side	
AC power	
On-Grid L1 current	0
On-Grid L2 current	
On-Grid L3 current	
	Clear Confirm -0.2
	00:00 04:00 08:00 12:00 16:00 20:00 23:59

2.2



# **Operation Management-Plant Creation**

	Add power plant		X	Add power plant		×
Management		(2) Location		Installation Info	2 Location	- (3) Revenue setting
	1 Installation Info	2 Location	Revenue setting	* Country/Region :	中国大陆 (China mainland)	$\vee$
Plant Management	Related user mailbox (): Plea	ase enter the email address of the owning user		* Timezone :	UTC+01:00 (Prague)	$\sim$
	* Plant Name: Plea	ase enter the power plant name		* Location :	Sele	ct
Device Management	* Plant Type:		V	Detailed Address:	Please enter the detailed address	
Organization Management	* On-Grid Date: 03/0	03/2023		Add power plant		×
Device Log	* Total capacity of panel: Plea	ase enter total panel capacity	kWp	Installation Info	🐼 Location	- 3 Revenue setting
Device Log	Number of Solar Panel: Plea	ase enter the number of solar panel		* Revenue setting:	6	
	* Organization Code:	229000		* Currency Unit:	Kč (CZK)	$\vee$
+ Add power plant	Plant Image:		You can choose add device to th into "Device Ma	his plant or go	×	Complete
Locate cursor at		+	add.	, and generative to		
"Management" and click					Created successfully	
"Plant Management".	*Max.	size 10M,supports .jpg, .png, .svg, .gif format				
Click "Add power plant"		Organization code i	s filled in		Add Devices Turn off	
in "Plant Management"	Although this field is not requ don't forget to fill it in with ov	uired, automatically. It dep	pends on the		Add Devices	X
menu to create a new	email-address.	wher's will affect plant ava example, if parent c	ilability. For	_	* SN: Please enter SN number	
plant. Fill in the required		creates this plant, it unavailable for sub-	will be		* Check Code: Please enter the checking code	
fields marked with * .		but the plants crea	ted by sub-		* Device Name: Please eneter the device name	
		organization are av parent organization				Add Now



#### **Operation Management-Plant Management**

Management	MetaEss Overview Plants Management Alarm Firmware upgrade	English V 😑 Demo
Plant Management	Solinteg Demo Account V Type V Plant Name Search Reset	
Device Management		+ Add power plant
	No. Plant Name Total capacity of pane Address	On-Grid time Related user mailbox Plant Type
Organization Management	1 Energy Storage PV System 12 Za Kosteleckou 5024, 796 01 Prostějov, Czechia	20.11.2022 elena.lenu613@gmail.com Energy Storage P 🗛 🎓 🖉 🗊
Device Log		1 in total $<$ 1 $>$ 10 / page $\vee$
Click "Management", "Plant Management", and you will see a list of plants in your account featured with some operation buttons.	Edit Plant     Installation Info        Installation Info     Installation Info     Installation Info     Installation Info     Installation Info     Installation Info     Installation Info     Installation Info     Installation Info        Installation Info        Installation Info </th <th><ul> <li>Click to quickly enter the device management page.</li> <li>Click to edit the plant info such as installation info, location, and subsidy price.</li> <li>Click to delete the power plant.</li> </ul></th>	<ul> <li>Click to quickly enter the device management page.</li> <li>Click to edit the plant info such as installation info, location, and subsidy price.</li> <li>Click to delete the power plant.</li> </ul>
		Cancel Save



# **Operation Management-Device Add**

Management	Step 1
Plant Management	Locate cursor at "Management"
Device Management	and click "Device Management" to
Organization Management	enter main edit page.
Device Log	

2.3

					+ Add Dev	ice 🔋 🔋 Batch de
Device Name	Model	Plant Name	SN	Check Code	Communication mode	Operate
test	MHT-10K-25	Christele	Z112200102430142	071356	R5485	🖉 🗃 141
						1 in

			the host and the system will aut	
automatically updated to 1		an mouny remaind any remaind	physical connection being norm	an are mouneaton in De
Related power plant:		Q.		
Device Name	Christele		Check Code	Operate

Select the plant you want to add devices to, and then click "Add Device" to fill in the detailed information of devices.

	normality in the wiring, you can modi	the screen, simply add the host and the system will aut ify it individually. After physical connection being norm	
Related power plant:	Christele	V	E Add Dev
Device Name	SN	Check Code	Operate
			$\odot$ $\otimes$
Step /	1		



#### **Operation Management-Device Management**

2.3

Management	Method 1							
Plant Management		Plants Y		ce Name/SN Scarch Reset	gement p	age.		
Device Management							+ Add Device	🗑 Batch delete
Organization Management	Device Name	Model	Plant Name	SN	Check Code	Communication mode	Master Firmware Vers	Operate
Organization Management	INV#01	OGT-125K-P	110kWp PV Demo Site	000200016662103C	241333	GPRS	V3.5.5.0	2 🔟 141
Device Log	dyness	MHT-12K-25	dyness	A112200100430056	241973	WIFI	V0.0.0.0	2 🔟 tłi
Device Log	#01	MHT-12K-25	Pylon_test	A112200101130056	521176	WIFI	V0.0.0.0	2 🔟 îşî
							+ Add	i power plant
Method 2	No. Plant Name	Total capacity of pane Ad	dress	On-Grid time	Related user mailb	Plant Type	Device Managemen	nt
	1 Energy Storage PV System	12 Za	Kosteleckou 5024, 796 01 Prostějov, Czechia	20.11.2022	elena.lenu613@gm	nail.com Energy Stor	age P AL 🔗 🖉	2 10
Click the 🤌 " button be	ehind the plant on	the plant man	agement page to e	nter the device man	agement	page.		

 Operate

 Image: Click to edit the device name.

 Image: Click to delete the device from the plant (your history data cannot be restored if deleted the device).

 Image: Click to configure device parameters such as grid, power control, protection, feature, and battery parameters.

 Image: Click to configure device parameters such as grid, power control, protection, feature, and battery parameters.

 Image: Click to configure device parameters such as grid, power control, protection, feature, and battery parameters.

 Image: Click to configure device parameters such as grid, power control, protection, feature, and battery parameters.



#### **Operation Management-Device Parameter Configuration**

Parameter Settings(test-	device)			×					
Parameter Settings(test-	device)			~	Parameter Settings(test-o	device)			Х
Grid Parameters	Safety code settings:	50Hz Default	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~		Grid Parameters	Export limit switch:	Enable the Export	limit if needed	
Power Control	Inverter reconnection time:	30	Set according to local safet regulation requests.	У	Power Control Protection Parameters		00.0	%	
Protection Parameters	On-grid unbalanced output switch:		Default to open to enable phase unbalanced output on the on-gric	side	Feature Parameters	PF setting: 1. Maximum output power: ⑦ Ri		v	
Feature Parameters Battery Parameters	Peak load shifting:				Battery Parameters Meter checking				
Meter checking									
		th gr ma	efault to off and if your country has e limitation of taking power from t id, enable this function and set the aximum power allowed to take from	he			Disclaimer		
			e grid. <sup>isclaimer</sup>					Set Refresh Cance	1
			Set	Refresh Cancel		Set the per- allowed to l	centage of power be exported to the grid.		



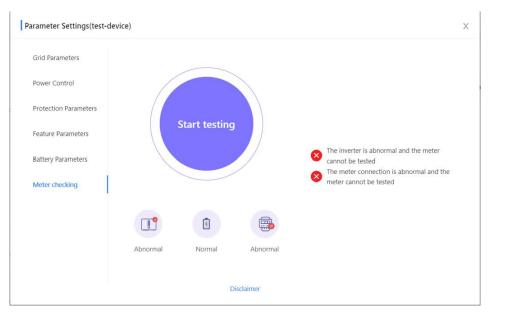
### Operation Management-Device Parameter Configuration

			1							
		Parameter Settings(test-	device)					Master-salve	function is	
Parameter Settings(test-device)		Crid Decomptors						only applied	to the scenario	
Grid Parameters Level-1 UV protect threshold:	184.00 V	Grid Parameters	Master-Slave Setup:	Single			~	that multiple	inverters need	
Power Control Level-1 UV protect	stion 1.60	Power Control	System Maintenance:	Startup	Stop	Restart		to be connec	ted in parallel.	
Protection Parameters Level-1 OV protect	276.00 V	Protection Parameters	system maintenance.	Set	Set	Set				
Feature Parameters Level-1 OV protect	stion 1.60	Feature Parameters	Hybrid inverter work	General Mode	Economic Mode	UPS Mode	e Off-grid Mode		can be used in cas	
Battery Parameters Level-1 UF protect		reature Parameters	mode settings:	Set	Sizt	Set	Set Successfully		on between invert	
Meter checking Level-1 UF protect		Battery Parameters	System Control:	Hard			~		alogger is interrupt mit the output pov	
time: Level-1 OF protect	2.00 s	Meter checking							ntrol will limit the c	
threshold:	52.00 Hz		On/Off-grid switch:						d-in grid power.	Julpul
Level-1 OF protect time:	1.00 s		MPPT parallel connection:							_
	Disclaimer									
		Refresh								
				Disc	laimer					
							Set Refresh	Cancel		
👝 The operati	on of protection									
	only can be done on									
·	ce of MetaEss after-	This function is default	to enabled	The properly	working inv	vortor	The property were the		When the inve	ortor works
0					-		The properly workin	-		
sales engine	eer.	Only under the status of		won't react			enter waiting mode	when clicking	abnormally, cl	
		function enabled, the in	nverter will	and the wait	ing mode inv	verter	this button.		to restart the	inverter and
		automatically switch to	off-grid	will enter wo	orking status	after	You can maintain th	ne battery or PV	sometimes pro	oblem can be
		mode when the grid ou		clicking this	hutton		after powering off t	he invertor	solved.	



#### **Operation Management-Device Parameter Configuration**

Parameter Settings(test-	device)					×
Grid Parameters Power Control	Battery model: SOC on-grid protection				Select compatible b	
Protection Parameters	On-grid End SOC:	70.0			%	
Feature Parameters	SOC Off grid protection:					
Battery Parameters	Off-Grid End SOC:	10.0			%	
Meter checking	Battery charge and discharge group:	Set		discharg the SOC	will stop ging power when C of battery s the set value	
			Disclaimer			
					Set Refresh	Cancel



This function is able to check the phase sequence of smart meter and the direction of CTs. Make sure the inverter, battery and smart meter normal before start this test.



#### **Operation Management-Organization Management**

anagement				Company Info	Internal Account							
anagement		Click "Management", "	Organization Management" to enter							۹.	Add Ac	cour
Plant Manageme	ent	organization managem	ent page to create accounts for your	No.	Username	Email grogu_gi@163.com		Role Super Administrator Me			erate	107
		sub-level organizations or your internal team members.			Denio	groga_graphos.com			<u> </u>	_ (	0	
Device Managem	nent				ccount			×				
Organization Ma	anagement	Organization The method of creating organ						Permissions o	f the role:			
Device Log		account has been introduced of			<sup>⊧</sup> Username∶			Administrato	<b>r</b> has the privile	ege o	of	
		6, please go to page 6 for reference.			* Email:				d managing all			
					* Role:		~		nts, and devices inage all plants,			
MetaEss Overview	Plants Managem	<b>ient</b> Alarm Firmware upgra	de		Noie.	Administrator			sub-level organ		ions	
						raministrator		ao 11000, ana 0	ab level organ	12000	.0110	
				Defau	It password:	0&M		Visitor can or	nly view all plan	its ar	nd	
	ation Code	+ Company Info Internal Ac	ccount	Defau	It password:	O&M Visitor		<b>Visitor</b> can or devices.	nly view all plan	its ar	nd	
	ition Code			Defau	It password :		Cano	devices.	nly view all plan	its ar	nd	
Solinteg Demo Account	tion Code Q	+ Company Info Internal Ad Company Name Contact Person	solinteg Demo Account Demo	Defau	It password:		Cano	devices.	nly view all plan	its ar	nd	
Solinteg Demo Account ABC SOLAR	ation Code Q	Company Name Contact Person Contact Email	Solinteg Demo Account Demo grogu_gi@163.com	No.	It password : Username		Canc	devices.	nly view all plan		nd	
Solinteg Demo Account ABC SOLAR Search accourt	h the organization nt by entering	Company Name Contact Person	Solinteg Demo Account Demo			Visitor	Cano	devices.	nly view all plan			
Solinteg Demo Account ABC SOLAR Search accour compa	h the organization nt by entering any name, email	Company Name Contact Person Contact Email Country/Region Address Organization Code	Solinteg Demo Account Demo grogu_gi@163.com 中国大陆 (China mainland) xinwu part DB229000	No.	Username	Visitor Email		devices.				
Solinteg Demo Account ABC SOLAR Search accour compa	h the organization nt by entering	Company Name Contact Person Contact Email Country/Region Address	Solinteg Demo Account Demo grogu_gi@163.com 中国大陆 (China mainland) xinwu part	No. 1	Username Demo	Visitor Email grogu_gi@163.com	m	devices. Cel OK Role Super Administrator Me ORM		0		
Solinteg Demo Account ABC SOLAR Search accour compa or orga	h the organization Int by entering any name, email ganization code.	Company Name Contact Person Contact Email Country/Region Address Organization Code	Solinteg Demo Account Demo grogu_gi@163.com 中国大陆 (China mainland) xinwu part DB229000	No. 1	Username Demo	Visitor Email grogu_gi@163.com	m Click "Internal A	devices. cel OK Role Super Administrator Me OBM		0		
Search accour compa	h the organization int by entering any name, email ganization code. on accounts y you by	Company Name Contact Person Contact Email Country/Region Address Organization Code	Solinteg Demo Account Demo grogu_gi@163.com 中国大陆 (China mainland) xinwu part DB229000	No. 1 2	Username Demo claire.guo	Visitor Email grogu_gi@163.com	m Click "Internal A Click "Add Acco	devices. cel OK Role Super Administrator Me OBM			Dperate © ©	



**Superior Distributor Code** 

### **Operation Management-Account Settings**

		wyy			Basic Info General Info Alarm push Company In	3asic Info General Info Alarm push	Company Info		Basic Info General Info Alarm push Comp	bany Info
	·				8 Name	Timezone		🛱 Time Format	Company Name     Solinteg Demo Account	
	wyy grogu_gi@16	3.com	Demo			Prague 아이 Parameter setting (password verifica	tion)	HH:mm:ss dd.MM.yyyy	後 Contact Person Demo	Contact Email grogu_gi@163.com
	DB229000	5.0011	Super Administrator		☑ Email grogu_gi@163.com	Turn off			<ul> <li>Country/Region</li> <li>中国大陆 (China mainland)</li> </ul>	
	Personal info				🗄 Password	Revenue setting	Currency Unit		O Address xinwu part	
	System setting	Click the "P	Portrait" on the right					/kWh	Organization Code     DB229000	සී Superior Distributor Code DB20ROOT
	Log out	top corner	and "Personal info" our account profile.		ightarrow To set	ightarrow To set			→ To set	
					* Timezone		* Tim	* Company Name		
	nal settings	* Usern Demo			Beijing(UTC+08:00)	$\vee$	DD.	Wyy first level account		
Gene	ral settings	* First r	name		* Parameter setting (password	l verification)		Contact Person		Contact Email grogu_gi@163.com
Alarm	settings				Off	$\vee$		* Country/Region		
Comp	bany settings	* Email			* Electricity Price Setting	* Currency		中国大陆 (China mainland	1)	~
		grogu	Lgi@163.com	Edit	0.7600	¥(CNY)	√ /kV	* Address xinwu part Edit th	ne company info by clickir	ng the company settings

Edit the personal info by clicking the personal settings.

\* Daccword

Edit

2.3

English Edit the general info by clicking general settings

**Organization Code** 



# **Alarm-Alarm Setting**

x wyy				
	Personal settings	* Whether to push alarms	V	
wyy	General settings			
grogu_gi@163.com	Alarm settings	Alarm level	Fault 🔽 Protection	
DB229000	Company settings	Push approach	💌 Email Push 🔽 APP Push	
Personal info		Language of email push		
System setting		English	~	
Log out	* Whether to push alarms Turn off		Alarm level	🔽 Fault 🔽 Protection
Click the "Portrait" on the right top corner and "Personal info" to check your account profile.	On Turn off Choose whether to receive	e the alarm information or not.		rms are sorted into two levels, fault a choose to receive one or both.
	Push approach	🔽 Email Push 🔽 APP Push	Language of email push English English	
	Choose which way to re email or APP, or both.	eceive the alarm information, in	Español Polski Português 中文 Deutsch Italiano Čeština	Choose the language of your push information



### **Alarm-Alarm Search**

MetaEss Overview Plants	✓ Alarm name ✓	Start date	nt Name/SN Search Reset	]	
Plant Name Device N	ame SN	Alarm type Start ti	ne Alarm name	Alarm Status	Operate
11 YG	911220010013019	8 Protection 11:38:31 13.	02.2023 Mains Lost	Unrepaired	B
batterlutionDEMO batterluti	onDEMO-01 A11220010013004	8 Protection 09:59:40 13.	02.2023 Mains Lost	Unrepaired	B
11 YG	911220010013015	8 Protection 22:59:27 12.	02.2023 Mains Lost	Unrepaired	5
Alarm type V Fault Protection	Alarm Status V Unrepaired Repaired	Alarm name Q Abnormal grid voltage Bus Voltage Fault ISO Over Limitation	Start date       →       End date       ⊟ <ul> <li>✓</li> <li>Feb 2023</li> </ul> Su       Mo       Tu       We       Th       Fr       Sa         29       30       31       1       2       3       4         5       6       7       8       9       10       11         12       13       14       15       16       17       18         19       20       21       22       23       24       25         26       27       28       1       2       3       4	Plant Name/SN	Sear
Categorize plants/devices by llarm type	Categorize plants/devices by alarm status	Categorize plants/devices by directly input the alarm name	Categorize plants by alarm start date and end date	Search a specific plant b plant name or serial nur	

• All alarm information of your plants the account manages will be listed on this page, and you can quickly sort them out by different dimensions.



# Alarm-Alarm Operate

Plant Name E	Device Name	SN	Alarm type	Start time	Alarm name	Alarm Status	Operate
11 Y	′G	9112200100130198	Protection	11:38:31 13.02.2023	Mains Lost	Unrepaired	E
Operate			5 Back				
	Plant Name:	11 🖸	ן				
	Device Name:	YG 🖸			m device basic rmation		
5	SN:	9112200100130198	J				
	Start time :	03:49:46 11.02.2023		Alar	m start time		
	Alarm type:	Protection		Alar	m level, protection	n or fault	
Click the "Operate" , check t	Alarm name:	Mains Lost		Alar	m name descriptio	on	
alarm information details	Alarm Status:	Repaired		Rest	tored or not repair	red	
	Recovery time:	03:50:00 12.02.2023		Alar	m recovery time		
	Cause analysis:						
	Grid power outag	e, AC switch or circuit is disconnecte	ed. —	Why	/ alarms appear		
		5:					
		the mains supply is lost. the AC cable wiring is correct.	_	How	v to check and set	tle the alarms	

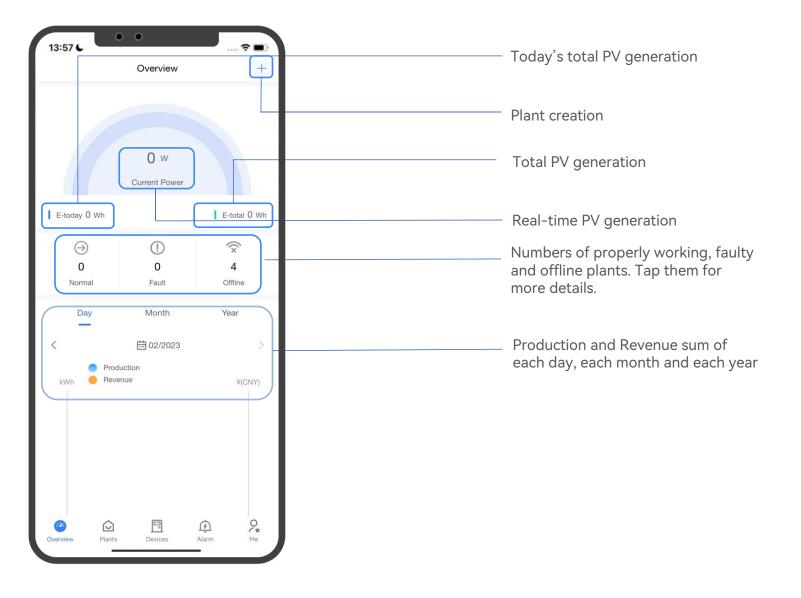
2.4







#### Overview





### **Plants-Creation**

13:57 6	•	Ŷ 🗖	þ
	Plants	+	]
Q Plants/Email/SN	1	\	
Power plant List: 4			
	Energy Storage Plant		
	🛞 kWh	🛞 kW	
	hybrid pv system		
	😥 kWh	🛞 kW	
	On-Grid PV System ( ලා 2201 Zambales - Pang		
	्रिं kWh	🐼 kW	
2.7	电表检测测试 ② 江苏省无锡市梁溪区崇	■■■	
	€€3 kWh	🛞 kW	
Overview         Plants		مَعَنَّ مُعَنَّكُمُ مُعَنَّكُمُ مُعَنَّكُمُ مُعَنَّكُمُ مُعَنَّكُمُ مُعَنَّكُمُ مُعَنَّكُمُ مُعَنَّكُمُ مُعَنَّ arm Me	
r tailts	Octrico Al		
ap but	ton on the up		

plant.

<	Tips of Plant Se	etup	Cancel
Related user	mailbox		
Related use	r mailbox		0
*Organization DB229000	Code		
* Plant Name Plant Name			
*Country/Reg			
Country/Reg	gion		>
*Timezone			
Timezone			>
*Select plant	address		
Select plant	address		0
Detailed Add	Iress		
Detailed Ad	dress		
*Plant Type			
Plant Type			$\sim$
* Total capacity of p	panel(kWp)		
Total capacity	of panel		$\widehat{}$
Number of Solar I	Panel(ncs)		
Ba	ack		

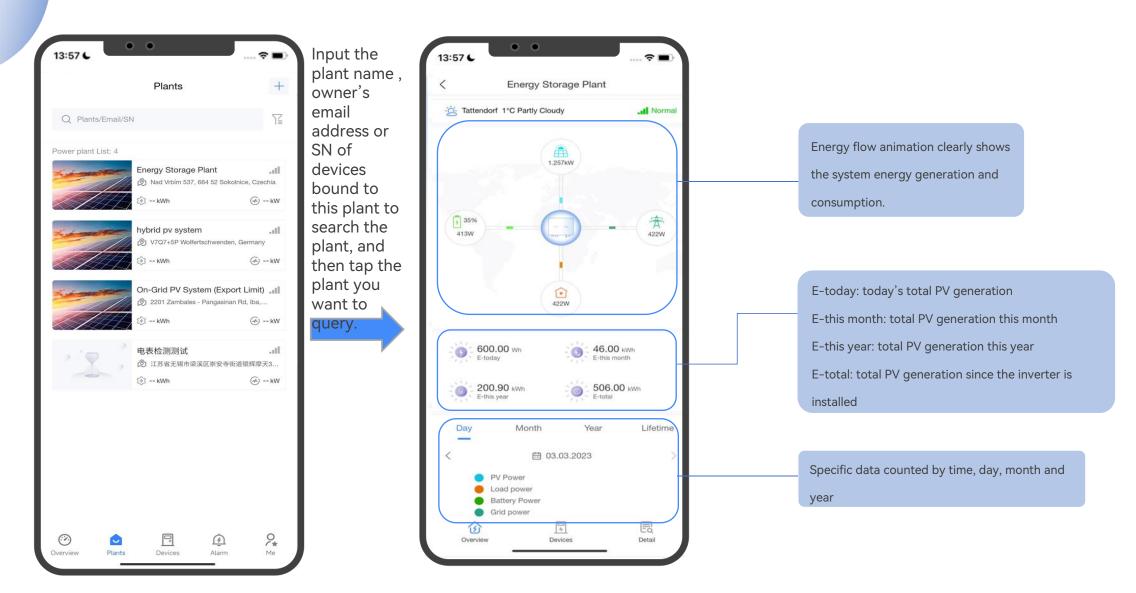
Fill in the required fields. Please pay attention to 2 points. One is that related user email address is required, and the other one is organization code which will affect plant availability.

13:57 🕻	••	🗢 🔳
<	Tips of Plant Setup	Cancel
*Electricity p 0.76¥(CNY)	rice per kW-h / <b>kWh</b>	>
*On-Grid Da 2023-02-09		$\sim$
Plant Image		
*The size of ima	age should not exceed 10M, Supported for	rmats: png.
jpg, jpeg, svg		rmats: png
E	Back Com	plete
regulation	lectricity price based s and on-grid date. If ap "complete" to finis	everything
	creation.	1



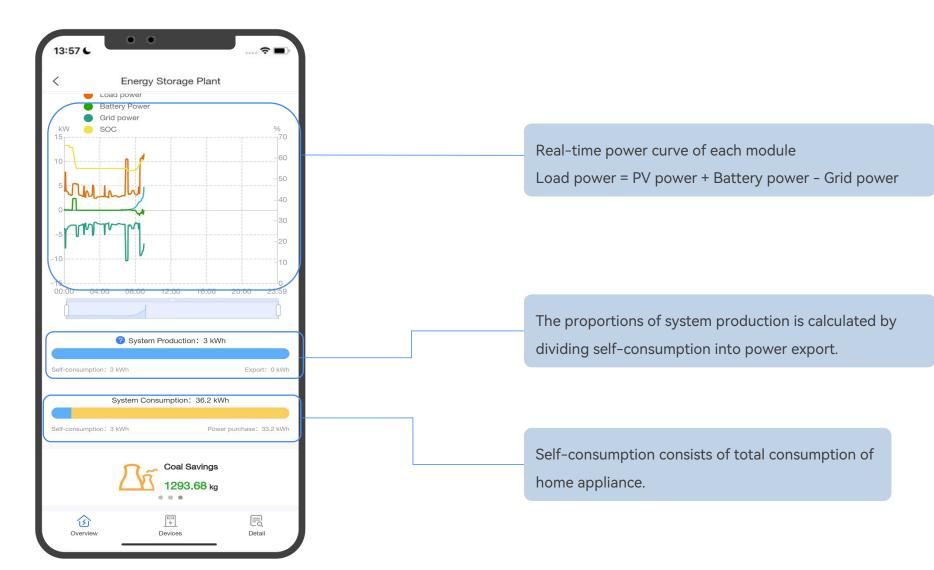
#### **Plants-Overview**

3.2





### Plants-Overview



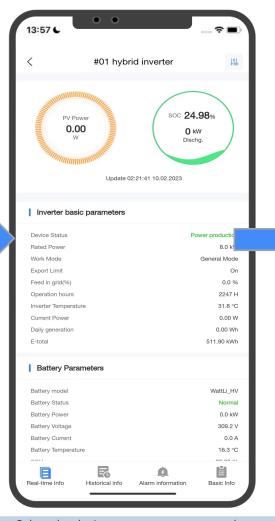


#### **Plants-Devices**

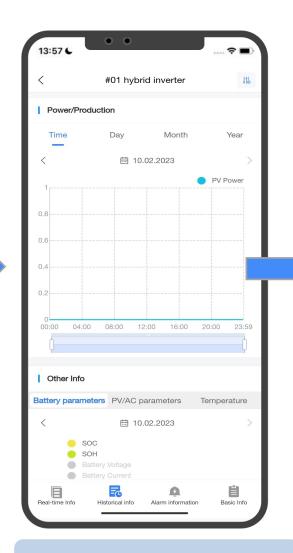
3.2



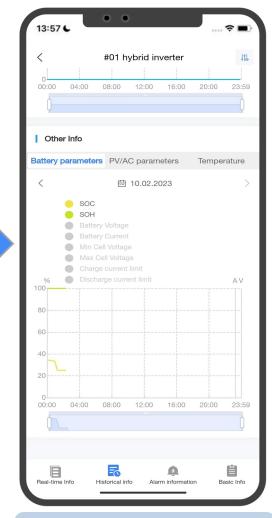
Tap "Devices" in "Plants" menu and the devices bound to this plant will be listed.



Select the device you want to query and more details will show. In "Real-time Info", you can find specific real-time information of each module tied to this device.



Tap "Historical Info" on the bottom of the page, and trend of power and other parameters are easier for you to refer to.



Slide "Historical Info" page to see more detailed information and more parameter curves can be generated by selecting them from the list.



#### **Plants-Devices**

13:57 6	• •		<b>?</b> ■
<	#01 hybrid inv	verter	16
Mains Lost	Protection	Unreg	paired
SN: Plant Name: 11:24:13 09.			
Mains Lost	Protection	Unre	paired
SN: Plant Name: 01:15:06 09.			
Mains Lost	Protection	Unrep	paired
SN: Plant Name: 06:25:04 08.			
Mains Lost	Protection	Unrep	paired
SN: Plant Name: 12:02:02 07.			
Mains Lost	Protection	Unrep	paired
SN: Plant Name: 22:19:12 06.			
Real-time Info	E	n information B	asic Info

Tap "Alarm information" and all alarms occurring to this device will be sorted by generation time. Select one you want to check and more details will show.

<	Energy#01	114
Device Name		
Energy#01		
SN		
D112200100430	138	
Check Code		
277994		
Device Type		
Hybrid Inverter		
Device Model		
MHT-8K-25		
Capacity		
8kWp		
Communication r	mode	
WIFI		
Connection date		
09:17:45 24.11.2	2022	

Tap "Basic Info" and basic information of this device will appear.

• • 13:57 6 0 Parameter Settings Configuration Wizard Grid Parameters Power Control Protection Parameters Feature Parameters **Battery Parameters** Meter checking Device Log

In each menu of "Devices", you can fin the button on the upperright corner. Parameter settings can be configured in this page but configurations only can be modified or set by a qualified and welltrained engineer with guidance from MetaEss.



# **Plants-Detail**

3.2

When you enter "Detail" in "Plants" menu, plant information will appear in details. Please be noted that this page is not able to be modified.

13:57 6	• •	🗢 🔳
<	Energy Storage Pla	int
Related user r Lovely_Grogu	1@163.com	
DB229000 Plant Name Energy Storag	ge Plant	
Plant Type Residential Pl	lant	
On-Grid Date 15.09.2022		
Total capacity 9.67	of panel(kWp)	
Number of So 12	lar Panel(pcs)	
Country/Regio 中国大陆 (Chi		
Overview	Devices	Detail

When you create plants and need to fill in required fields, related user email address is not required. If you don't input owner's email address, it will be filled in with creator's one automatically.

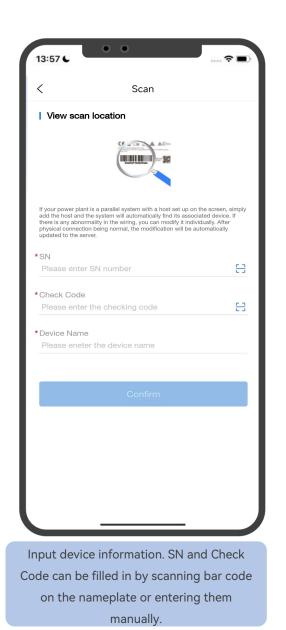
Organization code is filled in automatically. It depends on the organization creating this plant and will affect plant availability. For example, if parent organization creates this plant, it will be unavailable for sub-organization, but the plants created by sub-organization are available for parent organization. It can only be modified by the one who creates this plant or you can contact MetaEss after-sale department.



#### **Devices-Add**

	Device Ma	nagement	+
	Donico me	agomon	
Q Device Na	ame/SN		T
Device List: 4			
hybrid 12			
Plant Name Device Type SN Device Model			hybrid pv system Hybrid Inverter 011210010273015C MHT-12K-25
#01 hybrid inve	rter		
Plant Name Device Type SN Device Model			Energy Storage Plant Hybrid Inverter A112100102130045 MHT-10K-25
#02 on-grid			
Plant Name Device Type SN Device Model		On-Grid PV	System (Export Limit) Grid-tied Inverter A10210010340301A OGS-8K
hybrid inv			
Plant Name Device Type SN Device Model			电表检测测试 Hybrid Inverter A112200100630058 MHT-12K-25
Ø			0
$\cup$	lants Dev	ices Alan	n Me

Tar + button on the upper-right corner of "Devices" page to add a new device to an existing plant.



13:57 6	• •	🗢 🔳
<	Tips of Plant Setup	Canc
SN		
7		
Check Code		
* Device Name 123456		
*Related power	plant	
Select Plant		>

Select the plant you want to bind to. Please be noted that only existing plants can be found, and if the plant does not exist, please go back to "Plants" menu to create a new one.



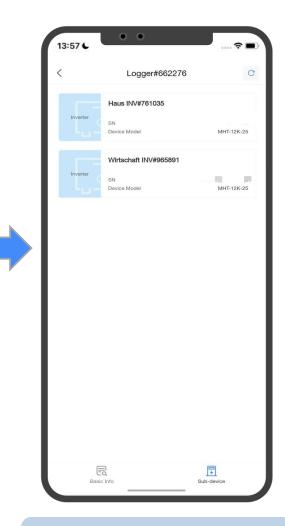
#### **Devices-Basic Info**

Device Management	+
Q Device Name/SN	Ĩ
vice List: 4	
prid 12	
ice Type hybrid py s ice Type Hybrid In 011210010273 ice Model MHT-12	werter 3015C
1 hybrid inverter	
nt Name Energy Storage lice Type Hybrid In A1121001021 ice Model MHT-10	verter 30045
2 on-grid	- 1
nt Name On-Grid PV System (Export ice Type Grid-tied In A10210010340	verter
prid inv	- 1
nt Name 电表检测	则测试
ice Type Hybrid In A1122001006 ice Model MHT-1	30058

Once you enter "Devices" menu, the devices belonging to your organization or sub organizations will be listed. You can find the devices by entering device name or SN in search box.

13:57 <b>C</b>	• •	🗢 🔳	13:57 <b>L</b>	••	
<	Logger#662276		<	#01 hybrid inverter	
Device Name Logger#6622			Device Nar #01 hybrid		
SN			SN A1121001	02130045	
Check Code			Check Coc 389987	e	
Device Type Smart device	9		Device Typ Hybrid Inv		
Device Mode Logger1000	əl		Device Mo MHT-10K-		
Related powe			Related po Energy Sto		
Connection of 18:43:58 29.1			Connectior 18:38:22 1		

Tap the device you searched, and the basic information of this device will appear. You can delete this device or modify device name by tapping button on the upper-right corner of this page.



If what you look for is a smart device like a datalogger or a meter, tap "sub-devices" on the bottom so that the inverters bound to this device will be listed.

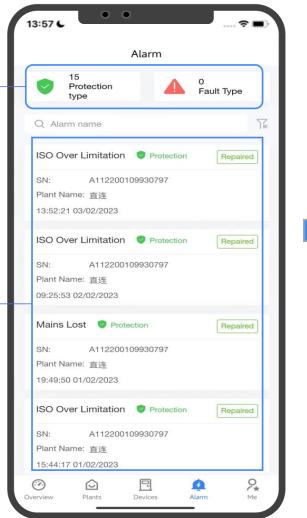


Alarm is classified into two major types. One is Protection type and the other one is fault type. The plant's number of each alarm will show.

Alarm

All alarms are sorted by alarm

generation time.



• • 13:57 📞 **○** < Alarm details Abnormal grid voltage Protection Device Type Inverter Alarm Status Repaired Tap the device Generation time 13:29:13 08.02.2023 you want to Repair time 15:21:38 08.02.2023 check so that you can read more Associated Power Plants Pylon\_test > Associated Equipment mht-50-100 > details. Alarm reason Grid power outage, AC switch or circuit is disconnected. Repair suggestions 1. Check whether the mains supply is lost. 2. Check whether the AC cable wiring is correct.



Me	13:57	
	grogu_gi@163.com	Personal information like username, email address and password can be changed by tapping it.
Company name, address and region can be modified in this menu.	Company info	
	After-sales service	After-sale service email addresses all around the world are listed.
Same as "Plants" menu on the bottom of the	WIFI Configuration	
page. Please refer to 3.2 Plants part.	Image: Settings     Image: Settings	Enable location feature and WIFI connected to the devices can be configured. Quick Use
Functions involved in this part are as follow: ①Email address replacement and password change		Guide can be referred to for more details.
<ul> <li>②Revenue setting like electricity price and currency</li> <li>③Alarm notification method: email or app push</li> </ul>		The version of current app is shown and the latest one can be achieved in this part.
<ul><li>④Time zone change</li><li>⑤Default language change</li><li>⑥Some common FAQs</li></ul>		
⑦Switch account	Image: Coverview     Image: Coverview <td></td>	



