# Meta-Ess monitoring Introduction

# for Distributors or Installers

Reléase Data 2023.03 Updated to V2.2.0



# CONTENT





# 01 Monitoring Introduction



## **Monitoring Solutions**

#### MetaEss Cloud

MetateEss Cloud is a self-developed official monitoring platform for endusers and distributors to monitor and manage their devices and plants. It features rich functions such as 24-hour load monitoring and devices and plants management, remote configuration and upgrading, organization management, alarms information, etc.

https://www.meta-ess.com/

MetaEss App is the portable version of the MetaEss cloud, allowing people to install it on their phones for monitoring and management of their devices and plants anytime, anywhere.

MetaEss APP









# **Sub-organization Account Creation**

# The organization account only can be created by its parent organization

- Sign in the organization account.
- Move the cursor to "Management" and click "Organization Management".
- Click the "+" button.
- Fill in all blanks marked with asterisks such as distributor company name, contact person, email, country, and address.
- Click the "OK" button.
- The registered email will receive a registration succeeded notice with account and password information.
- Inform the email owner of the organization to sign in its account according to the email content, then complete the system settings.
- The new organization account will appear in your account.

| Management                   | Organization Management |        |    |
|------------------------------|-------------------------|--------|----|
| Company Name/Email           | /Organization Code      |        |    |
| Create Subordinate Orga      | nization                |        | ×  |
| * Superior Distributor Code: | DB229000                |        |    |
| * Company Name:              |                         |        |    |
| * Contact Person:            |                         |        |    |
| * Email :                    |                         |        |    |
| * Country/Region:            | Select Country/Region V |        |    |
| * Detailed Address :         |                         |        |    |
| Default password:            | SolarEnergy             |        |    |
|                              |                         | Cancel | ОК |
|                              |                         | cancer | OR |

### **Owner Account Creation**

# Create owner account and power plant at one time

- Sign in the distributor account.
- Move the cursor to "Management" and click "Plant Management".
- Click "Add Plant"
- Fill in the email of the owner of the power plant.
- Fill in the other blanks marked with asterisks such as plant name, plant type, and total string capacity, and click "Next".



#### Management

Plant Management Device Management Organization Management Device Log

Related user mailbox ③:
Please enter the email address of the owning user

\* Plant Name:
Please input plant name

\* Plant Type:
Please select plant type



## **Owner Account Creation**

#### Fill in the "Location" information

- Go to the next page of the "Location" setting.
- Select the plant located country or region by clicking the down arrow.
- Select the time zone of the plant location.
- Click the "Selection" button and a map will pop up, looking for the address on the map and double-click it. Or search the location by entering keywords in the search box.
- Click the "Confirm" button.
- Click the "Next" button.

| Add power plant                  |   | Х  |
|----------------------------------|---|----|
| ✓ Installation Info ———          | - 2 Location 3 Add Device 4 Revenue setti   | ng |
| * Country/Region:                | 中国大陆 (China mainland) V   |    |
| * Timezone :                     | UTC+08:00 (Beijing)   |    |
| * Location:                      | Selection   |    |
| Detailed Address:                | Please enter the detailed address   |    |
| 中阳山桃花源<br>胡埭镇<br>R动漫嬉戏谷<br>[334] | 540     526     62     528     ● 翠屏山旅游度假区       夏区     612     612     ● 花锡东站       梁溪区     坊前镇 |    |



## **Owner Account Creation**

#### Add "Device" information

- Fill in the inverter SN and check code (you can find it in the nameplate on the right side of the inverter).
- Name the device.
- Click the "Next" button.

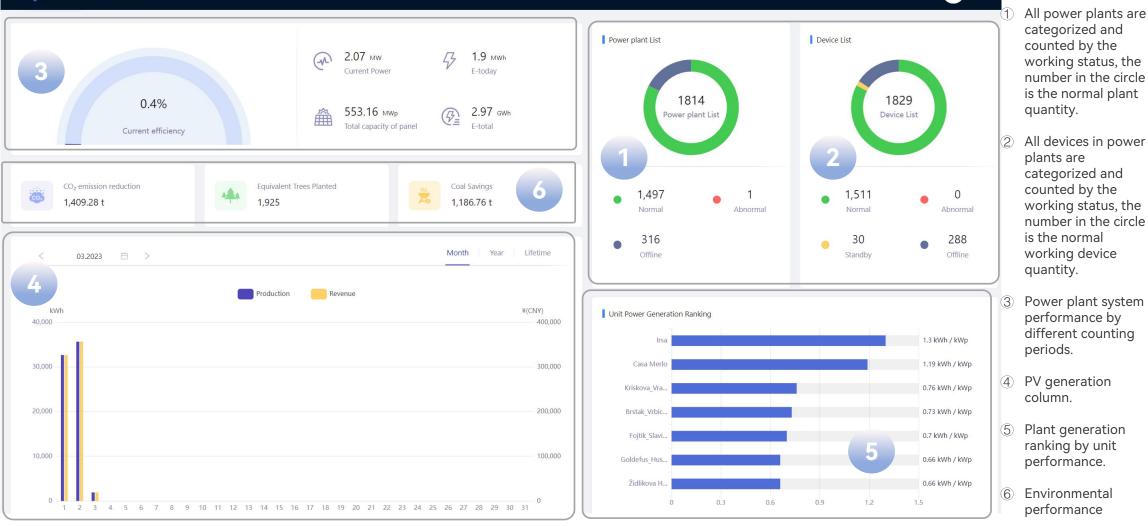
#### Set "Electricity Price" information

- Set the electricity price according to the local subsidy policy or electricity price / Watt.
- Set the currency unit.
- Click the "Complete" button.
- An owner account with a plant inside is created successfully.

| Add power plant                   |                                 | ×                      |
|-----------------------------------|---------------------------------|------------------------|
| Installation Info                 | - 🗸 Location 3 Add Devi         | ce (4) Revenue setting |
| * SN:                             | Please enter SN number          |                        |
| * Check Code:                     | Please enter the checking code  |                        |
|                                   |                                 |                        |
| * Device Name:                    | Please eneter the device name   | Back Next              |
| * Device Name:<br>Add power plant | Please eneter the device name   |                        |
|                                   | Please eneter the device name - | >                      |
| Add power plant                   |                                 | ×                      |

# Interface Introduction-Overview of All Plants

MetaEss Overview Plants Management Alarm



**MetaEss** 

O<sub>o</sub> Chris

English ∨



### **Interface Introduction-Plants**

MetaEss Overview Plants Management Alarm

English 🗸 🔗 chris

| Plant Status      | V                    | Plant Type       | ~                      | Wyy first level account         | ✓ Plant Nam    | e/SN/Email  | Search Reset                                   |    |  |                              |
|-------------------|----------------------|------------------|------------------------|---------------------------------|----------------|---|--|----|--|------------------------------|
| Status            | Plant Name           | Address          |                        | Electricity production per KW(. | 🗘 Current Powe | r(kW) ÷   | E-today(kWh)                                   | *  | E-total(kWh)   | 🗧 Last update time 🗘         |
| ((*))<br>(*)      | Energy Storage Plant | Nad Vrbím 537, ( | 64 52 Soko             | 0                               |                |   | 0  |    | 0  |                              |
| ([*))             | hybrid pv system     | V7Q7+5P Wolfer   | schwenden              | 0                               |                |   | 0  |    | 0  |                              |
| nt Status<br>rmal |                      | ~                | Plant Typ<br>Resident  | ial Plant                       | ~              | Wyy first level a<br>- Weco es<br>- 星月电器<br>- Wyy first | s  |    | Plant Name/SN/E<br>Search a specific<br>plant name or se | c plant by the owner's email |
| normal<br>Iine    |                      |                  | Utility Pl<br>C&I Plar |                                 |                |   | wyy 0915 V1.6<br>SOLAR                         | l. |  |                              |
| gorize pl         | lants by system v    | vorking          | Energy S               | torage Plant                    |                |   | nts by the organizati<br>kly sort out all powe |    |  |                              |
| JS.               |                      |                  |                        |                                 | type           | plants in an org  |  |    |  |                              |

• All power plants your account manages will be listed on this page, and you can quickly sort them out by different dimensions.

# Interface Introduction-Overview of a Single Plant



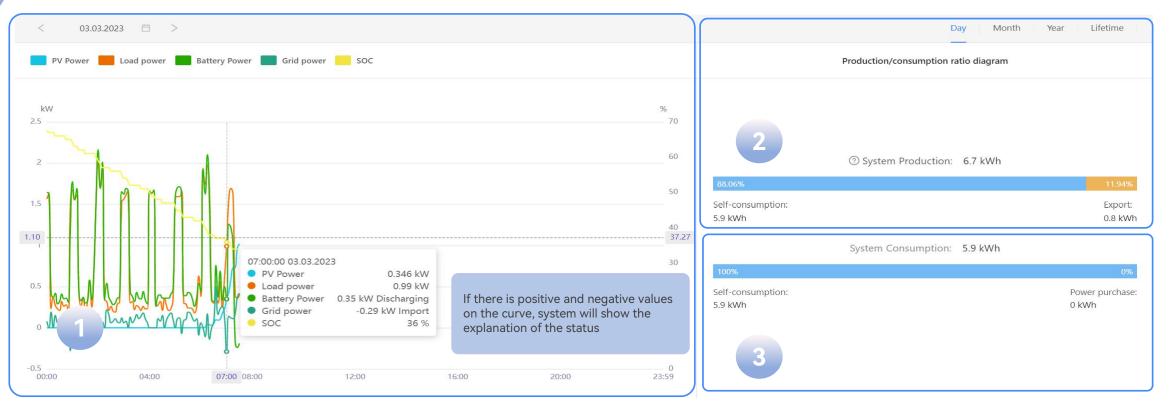
Delants / Energy Storage Plant



- ① Single plant energy generation is counted by day/month/year and lifetime.
- ② Energy flow animation clearly shows the system energy generation and consumption.
- ③ Plant basic introduction includes address, type, weather, connection date and system capacity.



# Interface Introduction-Overview of a Single Plant



- ① Real-time power curve of each module is shown in a single PV plant menu.
- 2 The proportions of system production is calculated by dividing self-consumption into power export.
- ③ Self-consumption consists of total consumption of home appliance.
- ④ Load power = PV power + Battery power Grid power



#### **Interface Introduction-Device List/Device Details**

Plants / Christele

| Status De                      | vice Name           |                         | SN                  |                         | Device Ty | pe       |            | Remote - Local | Model                     |
|--------------------------------|---------------------|-------------------------|---------------------|-------------------------|-----------|----------|------------|----------------|---------------------------|
|                                | test                |                         | Z112200102430142    | 2                       | Inverter  |          |            | WIFI           | MHT-10K-25                |
| Real-time Info Historical info |                     |                         |                     |                         |           |          |            |                |                           |
| werter basic parameters        | 03:43:00 2023.02.09 | Battery Parameters      | 03:43:00 2023.02.09 | Inverter AC parameters  |           | 03:43:00 | 2023.02.09 |                |                           |
| evice Status                   | Generating          | Battery model           | WattLi_HV           |                         | L1        | L2       | L3         | Click          | the "Device List" to chec |
| evice Name                     | test                | Battery Status          | Normal              | AC Voltage(V)           | 228.3     | 228.1    | 227.3      | all de         | vices bound to the powe   |
| N                              | Z11210010193014C    | Battery Power           | 0.029 kW            | AC Current(A)           | 0.1       | 0        | 0          | plant.         |                           |
| heck Code                      | 372798              | Bi                      | 234.3 V             | AC power(kW)            | 0.02      | 0        | 0          |                |                           |
| evice Model                    | MHT-10K-25          | Battery Current         | 0.1 A               | Back-Up load voltage(V) | 226.8     | 227      | 227        |                |                           |
| ated Power                     | 10.0 kW             | Battery Temperature     | 21.7 ℃              | Back-Up load current(A) | 1         | 0.3      | 1.2        |                |                           |
| fork Mode                      | General Mode        | SOH                     | 94.12 %             | Back-Up load power(kW)  | 0.187     | 0.017    | 0.223      |                |                           |
| xport Limit                    | On                  | SOC                     | 49.63 %             | Frequency(Hz)           | 50.01     | 49.98    | 49.97      | Click          | the "Device Name" to      |
| eed in grid(%)                 | 100.0 %             | Charge current limit    | 30.0 A              |                         |           |          |            |                |                           |
| otal operation time            | 7397 H              | Discharge current limit | 30.0 A              |                         |           |          |            | check          | the detailed info of all  |
| verter Temperature             | 26.8 °C             | Min Cell Voltage        | 3.277 V             |                         |           |          |            | svste          | m modules.                |
| urrent Power ①                 | 0.00 W              | Max Cell Voltage        | 3.288 V             |                         |           |          |            | - )            |                           |
| aily generation ①              | 0.00 Wh             |                         |                     |                         |           |          |            |                |                           |
| total 🛈                        | 9.58 MWh            |                         |                     |                         |           |          |            |                |                           |



## Interface Introduction-Device Curve

← Real-time Info Historical info

|                          | Click "Historical info" to view device info in the curve format. |
|--------------------------|--|
| Please select parameters | ✓ 2023.02.09 🖻 >   |
| PV Panel                 |  |
| PV Power                 | kW   |
| PV1 input current        | 0.8  |
| PV2 input current        |  |
| PV1 input voltage        | $\sim$   |
| PV2 input voltage        |  |
| Battery                  |  |
| Battery Power            | More parameter curves can  |
| Battery Current          | be generated by selecting  |
| Battery Voltage          | be generated by selecting  |
| SOC                      | them from the list.  |
| Min Cell Voltage         |  |
| Max Cell Voltage         |  |
| Charge current limit     | 0.2  |
| Discharge current limit  |  |
| Inverter AC side         |  |
| AC power                 |  |
| On-Grid L1 current       | 0  |
| On-Grid L2 current       |  |
| On-Grid L3 current       |  |
|                          | Clear Confirm -0.2   |
|                          | 00:00 04:00 08:00 12:00 16:00 20:00 23:59                        |
|                          |  |

2.2



# **Operation Management-Plant Creation**

|                             | Add power plant   |   | X   | Add power plant     |  | ×                     |
|-----------------------------|---|---|---|---------------------|--|-----------------------|
| Management                  |   | (2) Location                                      |   | Installation Info   | 2 Location                                   | - (3) Revenue setting |
|                             | 1 Installation Info   | 2 Location  | Revenue setting                                       | * Country/Region :  | 中国大陆 (China mainland)                        | $\vee$                |
| Plant Management            | Related user mailbox (): Plea   | ase enter the email address of the owning user    |   | * Timezone :        | UTC+01:00 (Prague)                           | $\sim$                |
|                             | * Plant Name: Plea  | ase enter the power plant name                    |   | * Location :        | Sele   | ct                    |
| Device Management           | * Plant Type:   |   | V   | Detailed Address:   | Please enter the detailed address            |                       |
| Organization Management     | * On-Grid Date: 03/0  | 03/2023   |   | Add power plant     |  | ×                     |
| Device Log                  | * Total capacity of panel: Plea                                       | ase enter total panel capacity                    | kWp   | Installation Info   | 🐼 Location                                   | - 3 Revenue setting   |
| Device Log                  | Number of Solar Panel: Plea   | ase enter the number of solar panel               |   | * Revenue setting:  | 6  |                       |
|                             | * Organization Code:  | 229000  |   | * Currency Unit:    | Kč (CZK)                                     | $\vee$                |
| + Add power plant           | Plant Image:  |   | You can choose<br>add device to th<br>into "Device Ma | his plant or go     | ×  | Complete              |
| Locate cursor at            |   | +   | add.  | , and generative to |  |                       |
| "Management" and click      |   |   |   |                     | Created successfully                         |                       |
| "Plant Management".         | *Max.   | size 10M,supports .jpg, .png, .svg, .gif format   |   |                     |  |                       |
| Click "Add power plant"     |   | Organization code i                               | s filled in   |                     | Add Devices Turn off                         |                       |
| in "Plant Management"       | Although this field is not requ<br>don't forget to fill it in with ov | uired, automatically. It dep                      | pends on the  |                     | Add Devices                                  | X                     |
| menu to create a new        | email-address.  | wher's will affect plant ava example, if parent c | ilability. For  | _                   | * SN: Please enter SN number                 |                       |
| plant. Fill in the required |   | creates this plant, it<br>unavailable for sub-    | will be   |                     | * Check Code: Please enter the checking code |                       |
| fields marked with * .      |   | but the plants crea                               | ted by sub-   |                     | * Device Name: Please eneter the device name |                       |
|                             |   | organization are av<br>parent organization        |   |                     |  | Add Now               |



#### **Operation Management-Plant Management**

| Management   | MetaEss Overview Plants Management Alarm Firmware upgrade  | English V 😑 Demo   |
|--|--|--|
| Plant Management   | Solinteg Demo Account V Type V Plant Name Search Reset   |  |
| Device Management  |  | + Add power plant  |
|  | No. Plant Name Total capacity of pane Address  | On-Grid time Related user mailbox Plant Type   |
| Organization Management  | 1 Energy Storage PV System 12 Za Kosteleckou 5024, 796 01 Prostějov, Czechia   | 20.11.2022 elena.lenu613@gmail.com Energy Storage P 🗛 🎓 🖉 🗊  |
| Device Log   |  | 1 in total $<$ 1 $>$ 10 / page $\vee$  |
| Click "Management",<br>"Plant Management",<br>and you will see a list of<br>plants in your account<br>featured with some<br>operation buttons. | Edit Plant     Installation Info        Installation Info     Installation Info     Installation Info     Installation Info     Installation Info     Installation Info     Installation Info     Installation Info     Installation Info        Installation Info        Installation Info </th <th><ul> <li>Click to quickly enter the device management page.</li> <li>Click to edit the plant info such as installation info, location, and subsidy price.</li> <li>Click to delete the power plant.</li> </ul></th> | <ul> <li>Click to quickly enter the device management page.</li> <li>Click to edit the plant info such as installation info, location, and subsidy price.</li> <li>Click to delete the power plant.</li> </ul> |
|  |  | Cancel Save  |



# **Operation Management-Device Add**

| Management              | Step 1                              |
|-------------------------|-------------------------------------|
| Plant Management        | Locate cursor at<br>"Management"    |
| Device Management       | and click "Device<br>Management" to |
| Organization Management | enter main edit<br>page.            |
| Device Log              |                                     |

2.3

|             |            |            |                  |            | + Add Dev          | ice 🔋 🔋 Batch de |
|-------------|------------|------------|------------------|------------|--------------------|------------------|
| Device Name | Model      | Plant Name | SN               | Check Code | Communication mode | Operate          |
| test        | MHT-10K-25 | Christele  | Z112200102430142 | 071356     | R5485              | 🖉 🗃 141          |
|             |            |            |                  |            |                    | 1 in             |

|                            |           |                              | the host and the system will aut |                        |
|----------------------------|-----------|------------------------------|----------------------------------|------------------------|
| automatically updated to 1 |           | an mouny remaind any remaind | physical connection being norm   | an are mouneaton in De |
| Related power plant:       |           | Q.                           |                                  |                        |
| Device Name                | Christele |                              | Check Code                       | Operate                |
|                            |           |                              |                                  |                        |

Select the plant you want to add devices to, and then click "Add Device" to fill in the detailed information of devices.

|                      | normality in the wiring, you can modi | the screen, simply add the host and the system will aut<br>ify it individually. After physical connection being norm |                   |
|----------------------|---------------------------------------|--|-------------------|
| Related power plant: | Christele                             | V  | E Add Dev         |
| Device Name          | SN                                    | Check Code   | Operate           |
|                      |                                       |  | $\odot$ $\otimes$ |
| Step /               | 1                                     |  |                   |



#### **Operation Management-Device Management**

2.3

| Management              | Method 1                   |                           |   |                         |                    |                      |                      |                |
|-------------------------|----------------------------|---------------------------|---|-------------------------|--------------------|----------------------|----------------------|----------------|
| Plant Management        |                            | Plants Y                  |   | ce Name/SN Scarch Reset | gement p           | age.                 |                      |                |
| Device Management       |                            |                           |   |                         |                    |                      | + Add Device         | 🗑 Batch delete |
| Organization Management | Device Name                | Model                     | Plant Name                                  | SN                      | Check Code         | Communication mode   | Master Firmware Vers | Operate        |
| Organization Management | INV#01                     | OGT-125K-P                | 110kWp PV Demo Site                         | 000200016662103C        | 241333             | GPRS                 | V3.5.5.0             | 2 🔟 141        |
| Device Log              | dyness                     | MHT-12K-25                | dyness                                      | A112200100430056        | 241973             | WIFI                 | V0.0.0.0             | 2 🔟 tłi        |
| Device Log              | #01                        | MHT-12K-25                | Pylon_test                                  | A112200101130056        | 521176             | WIFI                 | V0.0.0.0             | 2 🔟 îşî        |
|                         |                            |                           |   |                         |                    |                      | + Add                | i power plant  |
| Method 2                | No. Plant Name             | Total capacity of pane Ad | dress                                       | On-Grid time            | Related user mailb | Plant Type           | Device Managemen     | nt             |
|                         | 1 Energy Storage PV System | 12 Za                     | Kosteleckou 5024, 796 01 Prostějov, Czechia | 20.11.2022              | elena.lenu613@gm   | nail.com Energy Stor | age P AL 🔗 🖉         | 2 10           |
| Click the 🤌 " button be | ehind the plant on         | the plant man             | agement page to e                           | nter the device man     | agement            | page.                |                      |                |

 Operate

 Image: Click to edit the device name.

 Image: Click to delete the device from the plant (your history data cannot be restored if deleted the device).

 Image: Click to configure device parameters such as grid, power control, protection, feature, and battery parameters.

 Image: Click to configure device parameters such as grid, power control, protection, feature, and battery parameters.

 Image: Click to configure device parameters such as grid, power control, protection, feature, and battery parameters.

 Image: Click to configure device parameters such as grid, power control, protection, feature, and battery parameters.



#### **Operation Management-Device Parameter Configuration**

| Parameter Settings(test-              | device)                           |                |   | ×              |                                      |   |  |                   |   |
|---------------------------------------|-----------------------------------|----------------|---|----------------|--------------------------------------|---|--|-------------------|---|
| Parameter Settings(test-              | device)                           |                |   | ~              | Parameter Settings(test-o            | device)   |  |                   | Х |
| Grid Parameters                       | Safety code settings:             | 50Hz Default   | ~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~  |                | Grid Parameters                      | Export limit switch:                            | Enable the Export                            | limit if needed   |   |
| Power Control                         | Inverter reconnection time:       | 30             | Set according to local safet regulation requests.   | У              | Power Control Protection Parameters  |   | 00.0   | %                 |   |
| Protection Parameters                 | On-grid unbalanced output switch: |                | Default to open to enable phase<br>unbalanced output on the on-gric   | side           | Feature Parameters                   | PF setting: 1.<br>Maximum output<br>power: ⑦ Ri |  | v                 |   |
| Feature Parameters Battery Parameters | Peak load shifting:               |                |   |                | Battery Parameters<br>Meter checking |   |  |                   |   |
| Meter checking                        |                                   |                |   |                |                                      |   |  |                   |   |
|                                       |                                   | th<br>gr<br>ma | efault to off and if your country has<br>e limitation of taking power from t<br>id, enable this function and set the<br>aximum power allowed to take from | he             |                                      |   | Disclaimer                                   |                   |   |
|                                       |                                   |                | e grid.<br><sup>isclaimer</sup>   |                |                                      |   |  | Set Refresh Cance | 1 |
|                                       |                                   |                | Set   | Refresh Cancel |                                      | Set the per-<br>allowed to l                    | centage of power<br>be exported to the grid. |                   |   |



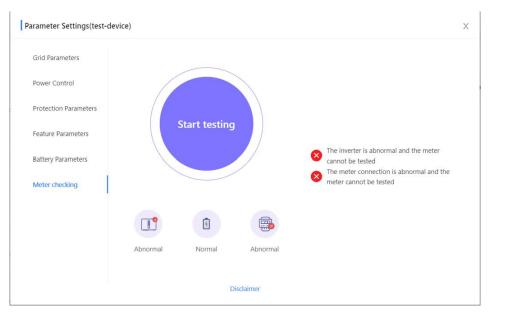
### Operation Management-Device Parameter Configuration

|   |                      |                          | 1                            |               |               |          |                       |                  |  |              |
|---|----------------------|--------------------------|------------------------------|---------------|---------------|----------|-----------------------|------------------|--|--------------|
|   |                      | Parameter Settings(test- | device)                      |               |               |          |                       | Master-salve     | function is                                |              |
| Parameter Settings(test-device)               |                      | Crid Decomptors          |                              |               |               |          |                       | only applied     | to the scenario                            |              |
| Grid Parameters Level-1 UV protect threshold: | 184.00 V             | Grid Parameters          | Master-Slave Setup:          | Single        |               |          | ~                     | that multiple    | inverters need                             |              |
| Power Control Level-1 UV protect              | stion 1.60           | Power Control            | System Maintenance:          | Startup       | Stop          | Restart  |                       | to be connec     | ted in parallel.                           |              |
| Protection Parameters Level-1 OV protect      | 276.00 V             | Protection Parameters    | system maintenance.          | Set           | Set           | Set      |                       |                  |  |              |
| Feature Parameters Level-1 OV protect         | stion 1.60           | Feature Parameters       | Hybrid inverter work         | General Mode  | Economic Mode | UPS Mode | e Off-grid Mode       |                  | can be used in cas                         |              |
| Battery Parameters Level-1 UF protect         |                      | reature Parameters       | mode settings:               | Set           | Sizt          | Set      | Set Successfully      |                  | on between invert                          |              |
| Meter checking<br>Level-1 UF protect          |                      | Battery Parameters       | System Control:              | Hard          |               |          | ~                     |                  | alogger is interrupt<br>mit the output pov |              |
| time:<br>Level-1 OF protect                   | 2.00 s               | Meter checking           |                              |               |               |          |                       |                  | ntrol will limit the c                     |              |
| threshold:                                    | 52.00 Hz             |                          | On/Off-grid switch:          |               |               |          |                       |                  | d-in grid power.                           | Julpul       |
| Level-1 OF protect<br>time:                   | 1.00 s               |                          | MPPT parallel<br>connection: |               |               |          |                       |                  |  | _            |
|   | Disclaimer           |                          |                              |               |               |          |                       |                  |  |              |
|   |                      | Refresh                  |                              |               |               |          |                       |                  |  |              |
|   |                      |                          |                              |               |               |          |                       |                  |  |              |
|   |                      |                          |                              | Disc          | laimer        |          |                       |                  |  |              |
|   |                      |                          |                              |               |               |          | Set Refresh           | Cancel           |  |              |
| 👝 The operati                                 | on of protection     |                          |                              |               |               |          |                       |                  |  |              |
|   | only can be done on  |                          |                              |               |               |          |                       |                  |  |              |
| ·   | ce of MetaEss after- | This function is default | to enabled                   | The properly  | working inv   | vortor   | The property were the |                  | When the inve                              | ortor works  |
| 0   |                      |                          |                              |               | -             |          | The properly workin   | -                |  |              |
| sales engine                                  | eer.                 | Only under the status of |                              | won't react   |               |          | enter waiting mode    | when clicking    | abnormally, cl                             |              |
|   |                      | function enabled, the in | nverter will                 | and the wait  | ing mode inv  | verter   | this button.          |                  | to restart the                             | inverter and |
|   |                      | automatically switch to  | off-grid                     | will enter wo | orking status | after    | You can maintain th   | ne battery or PV | sometimes pro                              | oblem can be |
|   |                      | mode when the grid ou    |                              | clicking this | hutton        |          | after powering off t  | he invertor      | solved.                                    |              |



#### **Operation Management-Device Parameter Configuration**

| Parameter Settings(test-         | device)                                  |      |            |                     |   | ×      |
|----------------------------------|--|------|------------|---------------------|---|--------|
| Grid Parameters<br>Power Control | Battery model:<br>SOC on-grid protection |      |            |                     | Select compatible b   |        |
| Protection Parameters            | On-grid End SOC:                         | 70.0 |            |                     | %   |        |
| Feature Parameters               | SOC Off grid protection:                 |      |            |                     |   |        |
| Battery Parameters               | Off-Grid End SOC:                        | 10.0 |            |                     | %   |        |
| Meter checking                   | Battery charge and discharge group:      | Set  |            | discharg<br>the SOC | will stop<br>ging power when<br>C of battery<br>s the set value |        |
|                                  |  |      | Disclaimer |                     |   |        |
|                                  |  |      |            |                     | Set Refresh   | Cancel |



This function is able to check the phase sequence of smart meter and the direction of CTs. Make sure the inverter, battery and smart meter normal before start this test.



#### **Operation Management-Organization Management**

| anagement  |   |   |  | Company Info  | Internal Account               |                                      |   |   |                                       |        |                   |      |
|--|---|---|--|---------------|--------------------------------|--------------------------------------|---|---|---------------------------------------|--------|-------------------|------|
| anagement  |   | Click "Management", "   | Organization Management" to enter  |               |                                |                                      |   |   |                                       | ۹.     | Add Ac            | cour |
| Plant Manageme   | ent   | organization managem  | ent page to create accounts for your   | No.           | Username                       | Email<br>grogu_gi@163.com            |   | Role Super Administrator Me                                 |                                       |        | erate             | 107  |
|  |   | sub-level organizations or your internal team members.  |  |               | Denio                          | groga_graphos.com                    |   |   | <u> </u>                              | _ (    | 0                 |      |
| Device Managem   | nent  |   |  |               | ccount                         |                                      |   | ×   |                                       |        |                   |      |
| Organization Ma  | anagement   | Organization The method of creating organ   |  |               |                                |                                      |   | Permissions o   | f the role:                           |        |                   |      |
| Device Log   |   | account has been introduced of  |  |               | <sup>⊧</sup> Username∶         |                                      |   | Administrato  | <b>r</b> has the privile              | ege o  | of                |      |
|  |   | 6, please go to page 6 for reference.   |  |               | * Email:                       |                                      |   |   | d managing all                        |        |                   |      |
|  |   |   |  |               | * Role:                        |                                      | ~   |   | nts, and devices<br>inage all plants, |        |                   |      |
| MetaEss Overview   | Plants Managem  | <b>ient</b> Alarm Firmware upgra  | de   |               | Noie.                          | Administrator                        |   |   | sub-level organ                       |        | ions              |      |
|  |   |   |  |               |                                | raministrator                        |   | ao 11000, ana 0   | ab level organ                        | 12000  | .0110             |      |
|  |   |   |  | Defau         | It password:                   | 0&M                                  |   | Visitor can or  | nly view all plan                     | its ar | nd                |      |
|  | ation Code  | + Company Info Internal Ac  | ccount   | Defau         | It password:                   | O&M<br>Visitor                       |   | <b>Visitor</b> can or devices.                              | nly view all plan                     | its ar | nd                |      |
|  | ition Code  |   |  | Defau         | It password :                  |                                      | Cano                                      | devices.  | nly view all plan                     | its ar | nd                |      |
| Solinteg Demo Account  | tion Code Q   | + Company Info Internal Ad<br>Company Name<br>Contact Person                                      | solinteg Demo Account<br>Demo  | Defau         | It password:                   |                                      | Cano                                      | devices.  | nly view all plan                     | its ar | nd                |      |
| Solinteg Demo Account<br>ABC SOLAR   | ation Code Q  | Company Name<br>Contact Person<br>Contact Email   | Solinteg Demo Account<br>Demo<br>grogu_gi@163.com  | No.           | It password :<br>Username      |                                      | Canc                                      | devices.  | nly view all plan                     |        | nd                |      |
| Solinteg Demo Account<br>ABC SOLAR<br>Search<br>accourt                    | h the organization<br>nt by entering  | Company Name<br>Contact Person  | Solinteg Demo Account<br>Demo  |               |                                | Visitor                              | Cano                                      | devices.  | nly view all plan                     |        |                   |      |
| Solinteg Demo Account<br>ABC SOLAR<br>Search<br>accour<br>compa            | h the organization<br>nt by entering<br>any name, email   | Company Name<br>Contact Person<br>Contact Email<br>Country/Region<br>Address<br>Organization Code | Solinteg Demo Account<br>Demo<br>grogu_gi@163.com<br>中国大陆 (China mainland)<br>xinwu part<br>DB229000 | No.           | Username                       | Visitor<br>Email                     |   | devices.  |                                       |        |                   |      |
| Solinteg Demo Account<br>ABC SOLAR<br>Search<br>accour<br>compa            | h the organization<br>nt by entering  | Company Name<br>Contact Person<br>Contact Email<br>Country/Region<br>Address                      | Solinteg Demo Account<br>Demo<br>grogu_gi@163.com<br>中国大陆 (China mainland)<br>xinwu part             | No.<br>1      | Username<br>Demo               | Visitor<br>Email<br>grogu_gi@163.com | m   | devices.<br>Cel OK<br>Role<br>Super Administrator Me<br>ORM |                                       | 0      |                   |      |
| Solinteg Demo Account<br>ABC SOLAR<br>Search<br>accour<br>compa<br>or orga | h the organization<br>Int by entering<br>any name, email<br>ganization code.                            | Company Name<br>Contact Person<br>Contact Email<br>Country/Region<br>Address<br>Organization Code | Solinteg Demo Account<br>Demo<br>grogu_gi@163.com<br>中国大陆 (China mainland)<br>xinwu part<br>DB229000 | No.<br>1      | Username<br>Demo               | Visitor<br>Email<br>grogu_gi@163.com | m<br>Click "Internal A                    | devices.<br>cel OK<br>Role<br>Super Administrator Me<br>OBM |                                       | 0      |                   |      |
| Search<br>accour<br>compa  | h the organization<br>int by entering<br>any name, email<br>ganization code.<br>on accounts<br>y you by | Company Name<br>Contact Person<br>Contact Email<br>Country/Region<br>Address<br>Organization Code | Solinteg Demo Account<br>Demo<br>grogu_gi@163.com<br>中国大陆 (China mainland)<br>xinwu part<br>DB229000 | No.<br>1<br>2 | Username<br>Demo<br>claire.guo | Visitor<br>Email<br>grogu_gi@163.com | m<br>Click "Internal A<br>Click "Add Acco | devices.<br>cel OK<br>Role<br>Super Administrator Me<br>OBM |                                       |        | Dperate<br>©<br>© |      |



**Superior Distributor Code** 

### **Operation Management-Account Settings**

|       |                    | wyy             |   |      | Basic Info General Info Alarm push Company In | 3asic Info General Info Alarm push                | Company Info  |                                 | Basic Info General Info Alarm push Comp                           | bany Info                                |
|-------|--------------------|-----------------|---|------|---|---|---------------|---------------------------------|---|--|
|       | ·                  |                 |   |      | 8 Name  | Timezone  |               | 🛱 Time Format                   | Company Name     Solinteg Demo Account                            |  |
|       | wyy<br>grogu_gi@16 | 3.com           | Demo  |      |   | Prague<br>아이 Parameter setting (password verifica | tion)         | HH:mm:ss dd.MM.yyyy             | 後 Contact Person<br>Demo  | Contact Email<br>grogu_gi@163.com        |
|       | DB229000           | 5.0011          | Super Administrator                         |      | ☑ Email<br>grogu_gi@163.com                   | Turn off  |               |                                 | <ul> <li>Country/Region</li> <li>中国大陆 (China mainland)</li> </ul> |  |
|       | Personal info      |                 |   |      | 🗄 Password                                    | Revenue setting                                   | Currency Unit |                                 | O Address<br>xinwu part   |  |
|       | System setting     | Click the "P    | Portrait" on the right                      |      |   |   |               | /kWh                            | Organization Code     DB229000                                    | සී Superior Distributor Code<br>DB20ROOT |
|       | Log out            | top corner      | and "Personal info"<br>our account profile. |      | ightarrow To set                              | ightarrow To set                                  |               |                                 | → To set  |  |
|       |                    |                 |   |      | * Timezone                                    |   | * Tim         | * Company Name                  |   |  |
|       | nal settings       | * Usern<br>Demo |   |      | Beijing(UTC+08:00)                            | $\vee$  | DD.           | Wyy first level account         |   |  |
| Gene  | ral settings       | * First r       | name  |      | * Parameter setting (password                 | l verification)                                   |               | Contact Person                  |   | Contact Email<br>grogu_gi@163.com        |
| Alarm | settings           |                 |   |      | Off   | $\vee$  |               | * Country/Region                |   |  |
| Comp  | bany settings      | * Email         |   |      | * Electricity Price Setting                   | * Currency  |               | 中国大陆 (China mainland            | 1)  | ~  |
|       |                    | grogu           | Lgi@163.com                                 | Edit | 0.7600  | ¥(CNY)  | √ /kV         | * Address<br>xinwu part Edit th | ne company info by clickir  | ng the company settings                  |

Edit the personal info by clicking the personal settings.

\* Daccword

Edit

2.3

English Edit the general info by clicking general settings

**Organization Code** 



# **Alarm-Alarm Setting**

| x wyy   |  |                                  |  |   |
|---|--|----------------------------------|--|---|
|   | Personal settings                                | * Whether to push alarms         | V  |   |
| wyy   | General settings                                 |                                  |  |   |
| grogu_gi@163.com  | Alarm settings                                   | Alarm level                      | Fault 🔽 Protection   |   |
| DB229000  | Company settings                                 | Push approach                    | 💌 Email Push 🔽 APP Push  |   |
| Personal info   |  | Language of email push           |  |   |
| System setting  |  | English                          | ~  |   |
| Log out   | * Whether to push alarms Turn off                |                                  | Alarm level  | 🔽 Fault 🔽 Protection  |
| Click the "Portrait" on the right<br>top corner and "Personal info"<br>to check your account profile. | On<br>Turn off<br>Choose whether to receive      | e the alarm information or not.  |  | rms are sorted into two levels, fault<br>a choose to receive one or both. |
|   | Push approach                                    | 🔽 Email Push 🔽 APP Push          | Language of email push<br>English<br>English                           |   |
|   | Choose which way to re<br>email or APP, or both. | eceive the alarm information, in | Español<br>Polski<br>Português<br>中文<br>Deutsch<br>Italiano<br>Čeština | Choose the language of<br>your push information                           |



### **Alarm-Alarm Search**

| MetaEss Overview Plants                    | ✓ Alarm name ✓                            | Start date  | nt Name/SN Search Reset  | ]   |         |
|--|---|---|--|---|---------|
| Plant Name Device N                        | ame SN                                    | Alarm type Start ti   | ne Alarm name  | Alarm Status  | Operate |
| 11 YG                                      | 911220010013019                           | 8 Protection 11:38:31 13.   | 02.2023 Mains Lost   | Unrepaired  | B       |
| batterlutionDEMO batterluti                | onDEMO-01 A11220010013004                 | 8 Protection 09:59:40 13.   | 02.2023 Mains Lost   | Unrepaired  | B       |
| 11 YG                                      | 911220010013015                           | 8 Protection 22:59:27 12.   | 02.2023 Mains Lost   | Unrepaired  | 5       |
| Alarm type V<br>Fault<br>Protection        | Alarm Status V<br>Unrepaired<br>Repaired  | Alarm name Q<br>Abnormal grid voltage<br>Bus Voltage Fault<br>ISO Over Limitation | Start date       →       End date       ⊟ <ul> <li>✓</li> <li>Feb 2023</li> </ul> Su       Mo       Tu       We       Th       Fr       Sa         29       30       31       1       2       3       4         5       6       7       8       9       10       11         12       13       14       15       16       17       18         19       20       21       22       23       24       25         26       27       28       1       2       3       4 | Plant Name/SN   | Sear    |
| Categorize plants/devices by<br>llarm type | Categorize plants/devices by alarm status | Categorize plants/devices by directly input the alarm name                        | Categorize plants by alarm start date and end date   | Search a specific plant b<br>plant name or serial nur |         |

• All alarm information of your plants the account manages will be listed on this page, and you can quickly sort them out by different dimensions.



# Alarm-Alarm Operate

| Plant Name E                  | Device Name      | SN   | Alarm type | Start time          | Alarm name                | Alarm Status   | Operate |
|-------------------------------|------------------|--|------------|---------------------|---------------------------|----------------|---------|
| 11 Y                          | ′G               | 9112200100130198   | Protection | 11:38:31 13.02.2023 | Mains Lost                | Unrepaired     | E       |
| Operate                       |                  |  | 5 Back     |                     |                           |                |         |
|                               | Plant Name:      | 11 🖸   | ן          |                     |                           |                |         |
|                               | Device Name:     | YG 🖸   |            |                     | m device basic<br>rmation |                |         |
| 5                             | SN:              | 9112200100130198   | J          |                     |                           |                |         |
|                               | Start time :     | 03:49:46 11.02.2023  |            | Alar                | m start time              |                |         |
|                               | Alarm type:      | Protection   |            | Alar                | m level, protection       | n or fault     |         |
| Click the "Operate" , check t | Alarm name:      | Mains Lost   |            | Alar                | m name descriptio         | on             |         |
| alarm information details     | Alarm Status:    | Repaired   |            | Rest                | tored or not repair       | red            |         |
|                               | Recovery time:   | 03:50:00 12.02.2023  |            | Alar                | m recovery time           |                |         |
|                               | Cause analysis:  |  |            |                     |                           |                |         |
|                               | Grid power outag | e, AC switch or circuit is disconnecte                       | ed. —      | Why                 | / alarms appear           |                |         |
|                               |                  | 5:   |            |                     |                           |                |         |
|                               |                  | the mains supply is lost.<br>the AC cable wiring is correct. | _          | How                 | v to check and set        | tle the alarms |         |
|                               |                  |  |            |                     |                           |                |         |

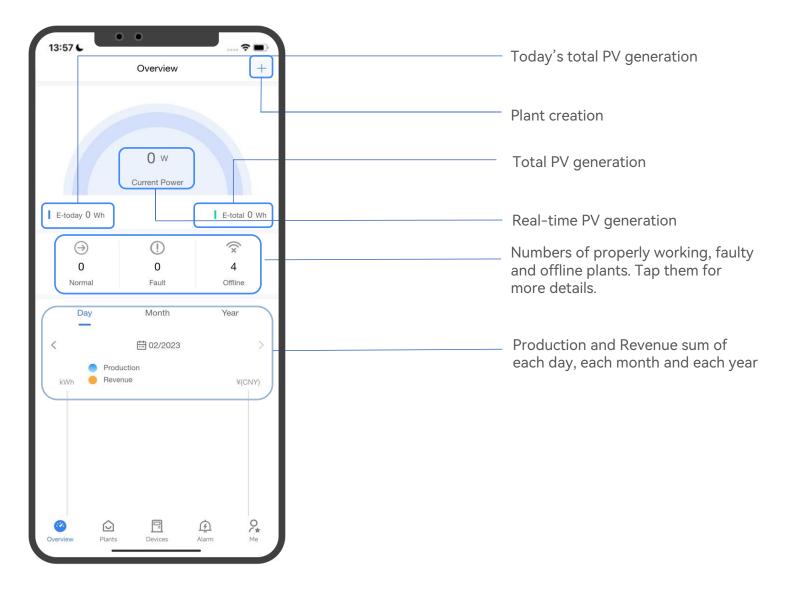
2.4







#### Overview





### **Plants-Creation**

| 13:57 6                 | •  | Ŷ 🗖   | þ |
|-------------------------|--|---|---|
|                         | Plants   | +   | ] |
| Q Plants/Email/SN       | 1  | \   |   |
| Power plant List: 4     |  |   |   |
|                         | Energy Storage Plant                           |   |   |
|                         | 🛞 kWh  | 🛞 kW  |   |
|                         | hybrid pv system                               |   |   |
|                         | 😥 kWh  | 🛞 kW  |   |
|                         | On-Grid PV System (<br>ලා 2201 Zambales - Pang |   |   |
|                         | ्रिं kWh                                       | 🐼 kW  |   |
| 2.7                     | 电表检测测试<br>② 江苏省无锡市梁溪区崇                         | ■■■   |   |
|                         | €€3 kWh  | 🛞 kW  |   |
| Overview         Plants |  | مَعَنَّ مُعَنَّكُمُ مُعَنَّكُمُ مُعَنَّكُمُ مُعَنَّكُمُ مُعَنَّكُمُ مُعَنَّكُمُ مُعَنَّكُمُ مُعَنَّكُمُ مُعَنَّ<br>arm Me |   |
| r tailts                | Octrico Al                                     |   |   |
| ap but                  | ton on the up                                  |   |   |

plant.

| <                          | Tips of Plant Se | etup | Cancel       |
|----------------------------|------------------|------|--------------|
| Related user               | mailbox          |      |              |
| Related use                | r mailbox        |      | 0            |
| *Organization<br>DB229000  | Code             |      |              |
|                            |                  |      |              |
| * Plant Name<br>Plant Name |                  |      |              |
| *Country/Reg               |                  |      |              |
| Country/Reg                | gion             |      | >            |
| *Timezone                  |                  |      |              |
| Timezone                   |                  |      | >            |
| *Select plant              | address          |      |              |
| Select plant               | address          |      | 0            |
| Detailed Add               | Iress            |      |              |
| Detailed Ad                | dress            |      |              |
| *Plant Type                |                  |      |              |
| Plant Type                 |                  |      | $\sim$       |
| * Total capacity of p      | panel(kWp)       |      |              |
| Total capacity             | of panel         |      | $\widehat{}$ |
| Number of Solar I          | Panel(ncs)       |      |              |
| Ba                         | ack              |      |              |
|                            |                  |      |              |

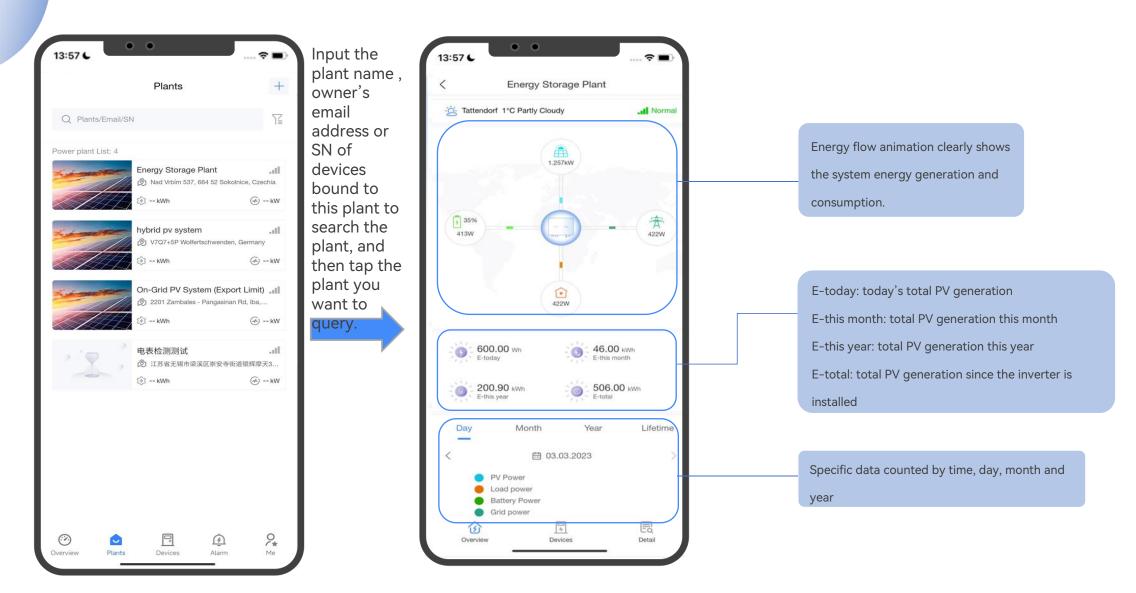
Fill in the required fields. Please pay attention to 2 points. One is that related user email address is required, and the other one is organization code which will affect plant availability.

| 13:57 🕻                      | ••   | 🗢 🔳         |
|------------------------------|--|-------------|
| <                            | Tips of Plant Setup  | Cancel      |
| *Electricity p<br>0.76¥(CNY) | rice per kW-h<br>/ <b>kWh</b>  | >           |
| *On-Grid Da<br>2023-02-09    |  | $\sim$      |
| Plant Image                  |  |             |
| *The size of ima             | age should not exceed 10M, Supported for                                   | rmats: png. |
| jpg, jpeg, svg               |  | rmats: png  |
|                              |  |             |
|                              |  |             |
|                              |  |             |
| E                            | Back Com   | plete       |
|                              |  |             |
| regulation                   | lectricity price based<br>s and on-grid date. If<br>ap "complete" to finis | everything  |
|                              | creation.  | 1           |



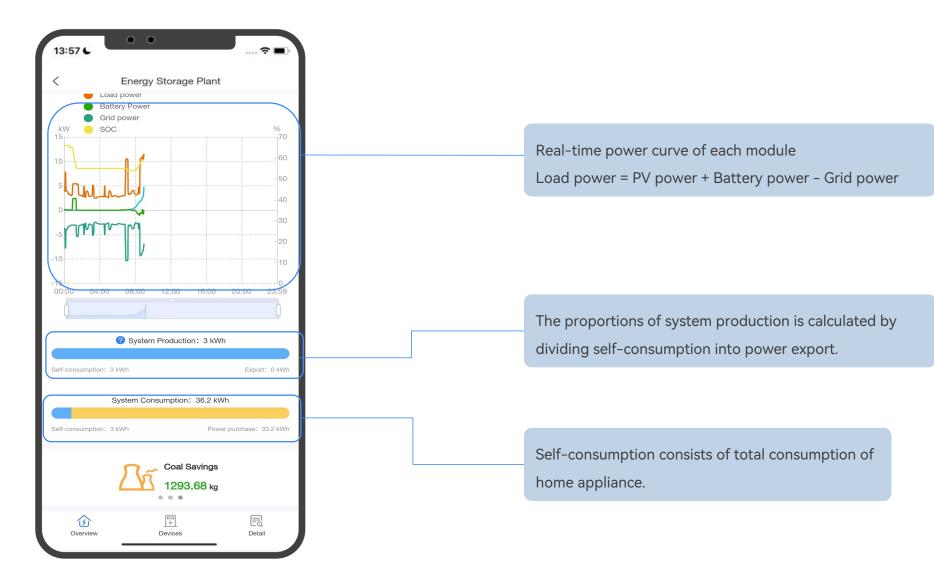
#### **Plants-Overview**

3.2





### Plants-Overview



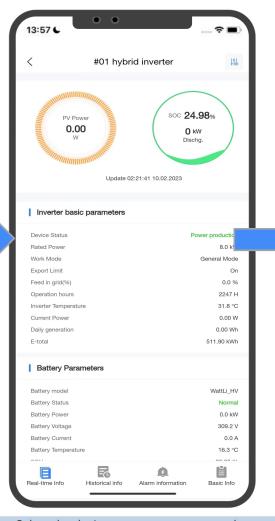


#### **Plants-Devices**

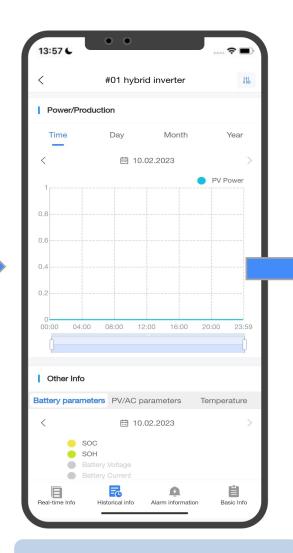
3.2



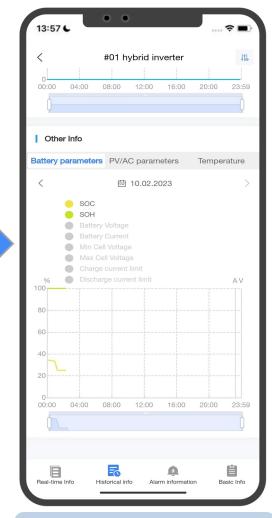
Tap "Devices" in "Plants" menu and the devices bound to this plant will be listed.



Select the device you want to query and more details will show. In "Real-time Info", you can find specific real-time information of each module tied to this device.



Tap "Historical Info" on the bottom of the page, and trend of power and other parameters are easier for you to refer to.



Slide "Historical Info" page to see more detailed information and more parameter curves can be generated by selecting them from the list.



#### **Plants-Devices**

| 13:57 6                            | • •            |                 | <b>?</b> ■ |
|------------------------------------|----------------|-----------------|------------|
| <                                  | #01 hybrid inv | verter          | 16         |
| Mains Lost                         | Protection     | Unreg           | paired     |
| SN:<br>Plant Name:<br>11:24:13 09. |                |                 |            |
| Mains Lost                         | Protection     | Unre            | paired     |
| SN:<br>Plant Name:<br>01:15:06 09. |                |                 |            |
| Mains Lost                         | Protection     | Unrep           | paired     |
| SN:<br>Plant Name:<br>06:25:04 08. |                |                 |            |
| Mains Lost                         | Protection     | Unrep           | paired     |
| SN:<br>Plant Name:<br>12:02:02 07. |                |                 |            |
| Mains Lost                         | Protection     | Unrep           | paired     |
| SN:<br>Plant Name:<br>22:19:12 06. |                |                 |            |
| Real-time Info                     | E              | n information B | asic Info  |
|                                    |                |                 |            |

Tap "Alarm information" and all alarms occurring to this device will be sorted by generation time. Select one you want to check and more details will show.

| <                | Energy#01 | 114 |
|------------------|-----------|-----|
| Device Name      |           |     |
| Energy#01        |           |     |
| SN               |           |     |
| D112200100430    | 138       |     |
| Check Code       |           |     |
| 277994           |           |     |
| Device Type      |           |     |
| Hybrid Inverter  |           |     |
| Device Model     |           |     |
| MHT-8K-25        |           |     |
| Capacity         |           |     |
| 8kWp             |           |     |
| Communication r  | mode      |     |
| WIFI             |           |     |
| Connection date  |           |     |
| 09:17:45 24.11.2 | 2022      |     |
|                  |           |     |
|                  |           |     |
|                  |           |     |
|                  |           |     |
|                  |           |     |
|                  |           |     |
|                  |           |     |
|                  |           |     |
|                  |           |     |

Tap "Basic Info" and basic information of this device will appear.

• • 13:57 6 0 Parameter Settings Configuration Wizard Grid Parameters Power Control Protection Parameters Feature Parameters **Battery Parameters** Meter checking Device Log

In each menu of "Devices", you can fin the button on the upperright corner. Parameter settings can be configured in this page but configurations only can be modified or set by a qualified and welltrained engineer with guidance from MetaEss.



# **Plants-Detail**

3.2

When you enter "Detail" in "Plants" menu, plant information will appear in details. Please be noted that this page is not able to be modified.

| 13:57 6                                 | • •                | 🗢 🔳    |
|---|--------------------|--------|
| <                                       | Energy Storage Pla | int    |
|   |                    |        |
| Related user r<br>Lovely_Grogu          | 1@163.com          |        |
| DB229000<br>Plant Name<br>Energy Storag | ge Plant           |        |
| Plant Type<br>Residential Pl            | lant               |        |
| On-Grid Date<br>15.09.2022              |                    |        |
| Total capacity<br>9.67                  | of panel(kWp)      |        |
| Number of So<br>12                      | lar Panel(pcs)     |        |
| Country/Regio<br>中国大陆 (Chi              |                    |        |
| Overview                                | Devices            | Detail |

When you create plants and need to fill in required fields, related user email address is not required. If you don't input owner's email address, it will be filled in with creator's one automatically.

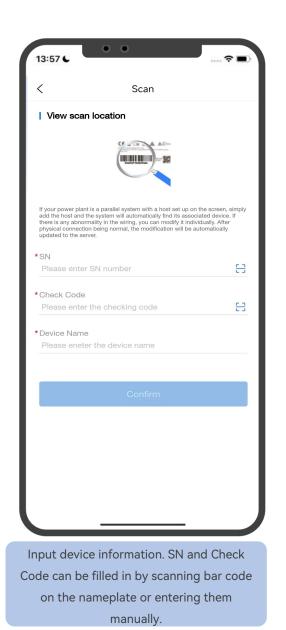
Organization code is filled in automatically. It depends on the organization creating this plant and will affect plant availability. For example, if parent organization creates this plant, it will be unavailable for sub-organization, but the plants created by sub-organization are available for parent organization. It can only be modified by the one who creates this plant or you can contact MetaEss after-sale department.



#### **Devices-Add**

|   | Device Ma | nagement   | +   |
|---|-----------|------------|---|
|   | Donico me | agomon     |   |
| Q Device Na                                     | ame/SN    |            | T   |
| Device List: 4                                  |           |            |   |
| hybrid 12                                       |           |            |   |
| Plant Name<br>Device Type<br>SN<br>Device Model |           |            | hybrid pv system<br>Hybrid Inverter<br>011210010273015C<br>MHT-12K-25     |
| #01 hybrid inve                                 | rter      |            |   |
| Plant Name<br>Device Type<br>SN<br>Device Model |           |            | Energy Storage Plant<br>Hybrid Inverter<br>A112100102130045<br>MHT-10K-25 |
| #02 on-grid                                     |           |            |   |
| Plant Name<br>Device Type<br>SN<br>Device Model |           | On-Grid PV | System (Export Limit)<br>Grid-tied Inverter<br>A10210010340301A<br>OGS-8K |
| hybrid inv                                      |           |            |   |
| Plant Name<br>Device Type<br>SN<br>Device Model |           |            | 电表检测测试<br>Hybrid Inverter<br>A112200100630058<br>MHT-12K-25               |
| Ø   |           |            | 0   |
| $\cup$  | lants Dev | ices Alan  | n Me  |

Tar + button on the upper-right corner of "Devices" page to add a new device to an existing plant.



| 13:57 6                 | • •                 | 🗢 🔳  |
|-------------------------|---------------------|------|
| <                       | Tips of Plant Setup | Canc |
| SN                      |                     |      |
| 7                       |                     |      |
| Check Code              |                     |      |
| * Device Name<br>123456 |                     |      |
| *Related power          | plant               |      |
| Select Plant            |                     | >    |
|                         |                     |      |
|                         |                     |      |

Select the plant you want to bind to. Please be noted that only existing plants can be found, and if the plant does not exist, please go back to "Plants" menu to create a new one.



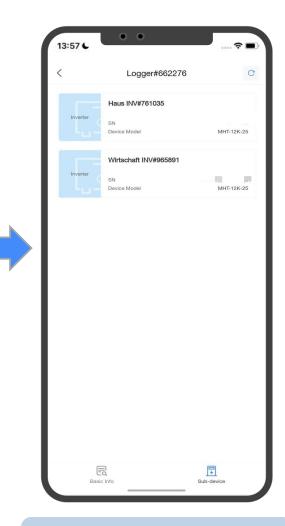
#### **Devices-Basic Info**

| Device Management  | +               |
|--|-----------------|
| Q Device Name/SN   | Ĩ               |
| vice List: 4   |                 |
| prid 12  |                 |
| ice Type hybrid py s<br>ice Type Hybrid In<br>011210010273<br>ice Model MHT-12   | werter<br>3015C |
| 1 hybrid inverter  |                 |
| nt Name Energy Storage<br>lice Type Hybrid In<br>A1121001021<br>ice Model MHT-10 | verter<br>30045 |
| 2 on-grid  | - 1             |
| nt Name On-Grid PV System (Export<br>ice Type Grid-tied In<br>A10210010340       | verter          |
| prid inv   | - 1             |
| nt Name 电表检测   | 则测试             |
| ice Type Hybrid In<br>A1122001006<br>ice Model MHT-1                             | 30058           |
|  |                 |

Once you enter "Devices" menu, the devices belonging to your organization or sub organizations will be listed. You can find the devices by entering device name or SN in search box.

| 13:57 <b>C</b>              | • •           | 🗢 🔳 | 13:57 <b>L</b>           | ••                  |  |
|-----------------------------|---------------|-----|--------------------------|---------------------|--|
| <                           | Logger#662276 |     | <                        | #01 hybrid inverter |  |
| Device Name<br>Logger#6622  |               |     | Device Nar<br>#01 hybrid |                     |  |
| SN                          |               |     | SN<br>A1121001           | 02130045            |  |
| Check Code                  |               |     | Check Coc<br>389987      | e                   |  |
| Device Type<br>Smart device | 9             |     | Device Typ<br>Hybrid Inv |                     |  |
| Device Mode<br>Logger1000   | əl            |     | Device Mo<br>MHT-10K-    |                     |  |
| Related powe                |               |     | Related po<br>Energy Sto |                     |  |
| Connection of 18:43:58 29.1 |               |     | Connectior<br>18:38:22 1 |                     |  |
|                             |               |     |                          |                     |  |
|                             |               |     |                          |                     |  |
|                             |               |     |                          |                     |  |
|                             |               |     |                          |                     |  |
|                             |               |     |                          |                     |  |
|                             |               |     |                          |                     |  |
|                             |               |     |                          |                     |  |
|                             |               |     |                          |                     |  |

Tap the device you searched, and the basic information of this device will appear. You can delete this device or modify device name by tapping button on the upper-right corner of this page.



If what you look for is a smart device like a datalogger or a meter, tap "sub-devices" on the bottom so that the inverters bound to this device will be listed.

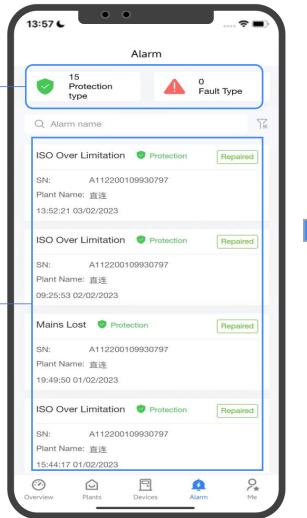


Alarm is classified into two major types. One is Protection type and the other one is fault type. The plant's number of each alarm will show.

Alarm

All alarms are sorted by alarm

generation time.



• • 13:57 📞 **○** < Alarm details Abnormal grid voltage Protection Device Type Inverter Alarm Status Repaired Tap the device Generation time 13:29:13 08.02.2023 you want to Repair time 15:21:38 08.02.2023 check so that you can read more Associated Power Plants Pylon\_test > Associated Equipment mht-50-100 > details. Alarm reason Grid power outage, AC switch or circuit is disconnected. Repair suggestions 1. Check whether the mains supply is lost. 2. Check whether the AC cable wiring is correct.



| Me  | 13:57   |  |
|---|---|--|
|   | grogu_gi@163.com  | Personal information like username, email address and password can be changed by tapping it. |
| Company name, address and region can be<br>modified in this menu.   | Company info  |  |
|   | After-sales service   | After-sale service email addresses all around the world are listed.                          |
| Same as "Plants" menu on the bottom of the  | WIFI Configuration  |  |
| page. Please refer to 3.2 Plants part.  | Image: Settings     Image: Settings   | Enable location feature and WIFI connected to the devices can be configured. Quick Use       |
| Functions involved in this part are as follow:<br>①Email address replacement and password change                                |   | Guide can be referred to for more details.   |
| <ul> <li>②Revenue setting like electricity price and currency</li> <li>③Alarm notification method: email or app push</li> </ul> |   | The version of current app is shown and the<br>latest one can be achieved in this part.      |
| <ul><li>④Time zone change</li><li>⑤Default language change</li><li>⑥Some common FAQs</li></ul>                                  |   |  |
| ⑦Switch account   | Image: Coverview     Image: Coverview <td></td> |  |



